

M. Hiller # 2

June 1, 2009

to

June 16, 2010

BCLC Sign In: <https://> Redacted - Relevance

INDEX

Description	Page
Notebook 2009-JUN-01 to 2010-JUN-16	

 Blueline®

Date June 1, 2009

- Mon Travel Day to Sun Peaks - BCCL Security
Workshops June 2/3.
- Tues Workshops - Note Delta Hotel reported Norwalk Virus.
- Weds Workshop until 12:30 Return travel to Vc.
- Thurs ODS - Norwalk virus.
- Fri ODS - Norwalk virus.

Mon .

June 8, 2009

RRCR - Rich + [] (Don in Particular - trng).
- 2009-0019363 Susp Fin May 9, 2009 PERSONAL INFORMATION
(Villa Dealer). Buy-in / No ID/Profession not stated accurately.

Redacted - FINTRAC

Tues Exchanged day or ETO - TBDetermined June 9, 2009

Weds .

June 10, 2009

RRCR - Rich + [].
IN2008-0033629 Counterfeit Value Chips - Assist PANNU.

Thurs .

June 11, 2009

RRCR alone - Don & Rich off

GPEB#

Redacted - FINTRAC

1100

- Amend Bulletin # 2008-22 PERSONAL INFORMATION

Immigration Christian LANE to BCCL RRCR

Page

Date June 11, 2009

RE: PERSONAL INFORMATION

Subject #47972

Written request to be submitted.

GPEB - Bill Malaby came to the office.

Discussed [REDACTED] PERSONAL INFORMATION

file 2009-0019363

UK Chinese male 18'd by GPEB as
[REDACTED] SIB: 62409 + 57040

PERSONAL INFORMATION



Fri

June 12, 2009

1100

RRCR alone - Don & Rich are off.
2009-0024005 Theft \$100 - Kelowna CCC
Incident noted - Leave it to Stan to decide a
BCCC barring.

Redacted - FINTRAC

Counterfeit \$ picked up.

Mon

June 15, 2009

RRCR - Don, Rich & I.

2009-0022288 CNU now 1Dd as

PERSONAL INFORMATION

2009-0024230

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

- Cheq Passing - BCCC Banning
to be requested

Lunch with Doug MORRISON, Gord FRIESSEN
& Rich, Don & I.

Major LCT / Frequent \$ were discussed.

Page

IN2009-0024467 Assist Request from CBSA.

Date

Tues

June 16, 2009

RRCR - Don, Rich & J

Redacted - FINTRAC

Weds

June 17, 2009

a.m. At the Villa - Duncan Gray & J discussed police liaison.

p.m. At RRCR

IN2009-0024650

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

drop

1400 "Chinese Monk" looking male on the floor - J #66428 took Jim Will to the floor to see - He will look into it. Jim W'ALL advised I.D. info was passed to Rich Pannu last week!

Redacted - FINTRAC

Thurs

June 18, 2009

RRCR - Rich, Don & J.

Email IPAC / Good +
Dong.

Redacted - FINTRAC

Meet Eric Hall & Manley - RCMP Richard Set
Rich, Don, Duncan Gray & J.

Redacted - FINTRAC

Redacted - FINTRAC

- Email to IPAC/MORRISON & FRIENDS

Page

Fri

Date: June 19, 2009

1000 BCLC office - L.E. Liaison.
Lord, Duncan, John + J.
Discussed methods of correspondence
for L.E. requests.
All requests will now go thru
Duncan + J.
Split shift.
Evening shift at Edgewater - Rich + J.

Mon

June 22, 2009

RRCR - Don, Rich + J.
pm Rick DUFF came to discuss IN2009-0024230
BCLC Banning pending on subjects
[REDACTED] (12636), [REDACTED] (25380) +. [REDACTED]
(40536).

Tues

June 23, 2009

RRCR - Don, Rich + J.
BCLC Banning - [REDACTED] et al IN2009-0024230
Research + work-ups.

Weds.

June 24, 2009

ETO

Page

Thurs

Date June 25, 2009

RRCR - Don, Rich & I
Worked on BCCLC Banning : [REDACTED] et al
1415 Rec'd a phone call from [REDACTED] PERSONAL INFORMATION
RE phone message received.
He was advised the BCCLC investigator
was Dan Merkel. I then advised
him that he had 2 delayed jackpots
this month that he was ineligible to
receive due to his BCCLC banning.
He asked where the # goes - I
responded - gaming research - not
the casino or BCCLC. I asked if
his # or Dan Merkel could call
if he had any questions.
Phone - hung up.

Fri

June 26, 2009



2009-0025876 [REDACTED] PERSONAL INFORMATION

BCCLC 2 Year Banning Request

12636

[REDACTED] PERSONAL INFORMATION

40536

[REDACTED] PERSONAL INFORMATION

25380

[REDACTED] PERSONAL INFORMATION

43868

X-ref RRCR 2009-0024230

RRCR 2009-0024650

Villa 2009-0025075

Incident file update - emails to Mulcahy.

Mon AOL
Tues AOL

Date June 29, 2009
June 30, 2009

Thurs a.m. RRCR Rich & I July 2, 2009

Covering Kelowna sites this week for Stan.

Kelowna ICC IN2009-0026310 Ineligible jackpot

PERSONAL INFORMATION

Tried message machine only.

p.m. Edgewater with Tom Plante.

Fri RRCR - Rich & I.

July 3, 2009

QE 2009-0025876

Rick Duff into our office to speak with Rich & I. upset about BCCLC hearings for ICT players. He will discuss further with Doug Morkeson.

Rick Duff also mentioned that if that is how BCCLC investigators are going to do business, then he will instruct surveillance to do things differently. We discussed that wasn't a good idea & pointed out that the offenders have incidents at varying sites, with Starlight & RRCR about equal.

Mon

Date July 6, 2009

RRCR - Rich & I.

Tues

July 7, 2009

RRCR - Rich & I.

5-Year Banning rescinded by Doug Morrison - RE: 2009-0025876 - after he & Gord FRIESEN had a meeting with the GM, Rich Duff.

Counterfeit # picked up from Security.

Weds

July 8, 2009

RRCR - Rich & I

0900 Rich Duff to the office. Discussed setting up a meeting with 3 of the 4
RE: 2009-0025876

PERSONAL INFORMATION

[REDACTED] - possibly Starlight.

1030 BCLC Monthly Meeting, Rehm L.

V3: Operational File - Current Status Unknown

Thurs

Date July 9, 2009

RRCR - Rick + J.

Fri

July 10, 2009

RRCR - Rick + J.

V3: Operational File - Current Status Unknown

RRCR IN2009-0027819 Chip exchange
PERSONAL INFORMATION (m) 510 33869 *VSE*
PERSONAL INFORMATION (m) 510 67404 LCT-chinese
Passport

Page

Mon

Date July 13, 2009

RRCR - Afternoon shift - Rich & Dan on days.
VSE files scanned for Dan Merkel.

V3: Operational File - Current Status Unknown

(Tomorrow - Mission CGC - Security detail
in response to AR / Bulletin 2009-10 .

Tues

July 14, 2009

0900 Depart to Mission Chancery
Security for the day. Met with Tim & Mike -
Security. Tammy the GM & the BCLC Tech.

Weds

(Afternoon)

July 15, 2009

1315 At the Villa to discuss C.E. assistance
with Sunear GRAY.

RRCR - myself also

V3: Operational File - Current Status Unknown

Evening - Attended Edgewater & worked the
casino floor with Tom Plante

Thurs

Date July 16, 2009

RRCR - Rich, Don & I.

Ineligible Jackpots

IN2009-0028544

(VSE) Redacted - Not Relevant (Personal Information)

17:23 hrs.

\$2700.00

(First gave his name verbally as

PERSONAL INFORMATION PERSONAL INFORMATION

Became over the LCT limit. I.D. requested
& determined to be a VSE,

Redacted - Not Relevant (Personal Information)

PERSONAL INFORMATION

(h)

PERSONAL INFORMATION

(w)

IN2009-0028540

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

Delayed Jackpot \$1035.00

*Appears

Both playing
hit the button, not \$ to be paid.

Redacted -
Relevance

For review 2009-0027819

July 10, 2009
(LCT)

SID # 67404

PERSONAL INFORMATION

SID # 33869

PERSONAL INFORMATION

0139 PERSONAL INFORMATION

(VSE / LCT)

arrived with 100K in chips

Redacted - FINTRAC

Surveillance needs
to add details before a STR can be
completed. (Poor report by Surveillance).

Fri

July 17, 2009

RRCR - Rich & I

Contacted [REDACTED] PERSONAL INFORMATION

- He will come
to RRCR to receive the delayed jackpot.
IN2009-0028540

Page

11:45 [REDACTED] PERSONAL INFORMATION

Date

came to RRCR & rec'd his delayed jackpot \$1035.00 (cheque). He adv he was invited to come to the casino by [REDACTED] & they played the slots together [REDACTED] is a business associate from Fort St John & he didn't realize he was excluded from B.C. casinos. He was told that he should not go to a casino with [REDACTED] as it just aids him to be there when he shouldn't. [REDACTED] was very cooperative & understood.

RE: Ineligible jackpot IN2009-0028544

[REDACTED] - Not Relevant (Personal Information)

PERSONAL INFORMATION

- Message left.

Final warning to be given:
IN2009-0025876

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

12636 Starlight / RR CR
40536 Starlight.
25380 Starlight
43868 Starlight / Villa.

Email was sent to BCCC investigators.

Afternoon spent at Edgewater with Stone CEE.

Sat

Date July 18, 2009

Evening shift - alone.

LCT # 2009-0018555

July 17, 2009

PERSONAL INFORMATION

43868

2009-0028857

\$30K

Chic Parma

PERSONAL INFORMATION

PERSONAL INFORMATION

43868

12636

July 18, 2009

LCT # 2009-0018648

PERSONAL INFORMATION

LCT for
Today at 1636 hrs. [REDACTED] commenced
to be located
at RRCR. Approx 1710 I called Surveillance
to determine where [REDACTED] was in the casino.
Adv already I just left.
I walked out about - not located.

AVN LCTs were ordered via email for review.

Page

Mon

Date July 20, 2009

RRCR - Rich, Don & I

IN2009-27819 30K Chip passing with VSE.
Email from Dave PACEY - footage not viewed /
full review no longer possible. Female
[REDACTED] [REDACTED] - I asked for Brad Treadgold
to put whatever comments he can remember
into a supplemental report.

Edgewater IN2009-0029075 - Theft \$380 from patron
Dealer suspected. 5.11.9. (July 18).

IN2009-0028857 Tape review of LCT #
2009-0018555 [REDACTED] [REDACTED]
is ready.

Tape review emails between myself &
Surveillance.

13:20 Rich Duff into the office. He (Rich Farmer,
Don MERKEL & I) discussed the warning
with [REDACTED] et al. Rich Duff agreed to
call me for the warning should any
of the 4 st. subjects show up at RRCR
(anytime day or night - I am
only 1/2 hour away).

14:20 Footage review - Dave Pacey & I

2009-0027819

PERSONAL INFORMATION

PERSONAL INFORMATION

Date

Footage only saved of the chip passing incident.

Live view (which PANNU & I viewed on July 16) was not saved.

Saved Footage ~~viewed~~; viewed:

81:39

PERSONAL INFORMATION

arrived back at V.I.P 3rd

202

floor M&B 4 with 2 bundles of chips (100k or 200k?) - Female also present.

is now at the table with

200k of chips counted &

given to

PERSONAL INFORMATION

Dave Pacey said he will check with Treadgold (Surveillance) & have him add to the supplement what he can remember.

Dave PACEY believes the female is [REDACTED]. He adv she is one of "Polly Chops" groups & he will add her as a participant.

Tues.

Date July 21, 2009

RRCR - Rick & J.

Email to Doug & Gord about the drug passing policy.

0930 Rick Penner & I to BCCLC - Spoke with Doug MORRISON & Gord FRIESSEN.
Warning to be given by BCCLC,
investigators. Policy not written about
drug passing specifically but FINTRAC
compliance is to be followed.

2009-0027819 female loan shark .
dealing with [REDACTED] & [REDACTED] is [REDACTED]
(SID: 60534).

Redacted - FINTRAC

Weds

July 22, 2009

RRCR - Rick & J.

V3: Operational File - Current Status Unknown

0930

at BCCLC office. L.E. Negating
with Duncan, Gord, Doug & J.

V3: Operational File - Current Status Unknown

V3: Operational File - Current Status Unknown

Split shift
RRCR - evening

2009-0029438 Mr.

PERSONAL INFORMATION

Ineligible jackpot \$6825.

PERSONAL INFORMATION

Home ph #

PERSONAL INFORMATION

Cell ph #

PERSONAL INFORMATION

2009-0029383 Loan Shark Incident

July 21 - \$50K in chips.

PERSONAL INFORMATION

PERSONAL INFORMATION

64217

PERSONAL INFORMATION

PERSONAL INFORMATION

- suspect # 27514

#27514

Silver Rav 4 (

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

Thurs.

July 23, 2009

RRCR - Rich S.J.

V3: Operational File - Current Status Unknown

09:5 Rich Pannu & J to BBY Telus to
p.m. on BlackBerry cell.

Page

July 23, 2009

Date

1100 Meeting between Duncan GRAY, myself & Cpl John Ford RCMP CIS
1 track + police exchange demo + discussions.
Lunch with Ford, PANNU, GRAY, Ross.

1500 Back at RRCR.

RE: Ineligible win jackpot #6825.
2009-0029438. I called M.I.

PERSONAL INFORMATION [REDACTED]

[REDACTED] to advise he will not get the jackpot. He was also advised the \$ will be forwarded to gaming sense research. He wanted to find out how he could dispute the policy. I advised he could hire a lawyer but nothing I could do. He wanted me to make an exception in just this one case. I said I can't. Footage was reviewed & reports were accurate.

Fri

July 24, 2009

ETO day - At RRCR for a shot while to upload & performance.

Page

Monday

Date July 27, 2009

Aft shift - RRCL alone.

Kelowna Lake City 2009-0029725 July 24

PERSONAL INFORMATION [REDACTED] (co-worker) left w/ dilaudid

[REDACTED] for co-worker [REDACTED] PERSONAL INFORMATION at the
Guest Services desk. (Dealer)

(Tape review 2009-0029735)

Kelowna Lake City 2009-0029558 July 23

Theft from other patron - settled & no action required.

RRCL 2009-0029862 July 25 Unusual

Activity - LCT.

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

Buying by [REDACTED] for \$5,800+ leaves
(\$500, \$100s + \$20s)

Tuesday

July 28, 2009

Aft. shift - RRCL alone.
2009-0029725

PERSONAL INFORMATION

case - Kelowna

GPEB Tom Robertson 250-212-7996

He advised the Service Provider is looking at suspending the employee

PERSONAL INFORMATION. He is looking at reviewing her registration (GPEB license). I advised I'd check

Page

Date

back with him next to determine the outcome.

Staff allowed to leave parcels/envelopes at the Customer Service Desk.

Kelowna Chances - July 25
Ineligible Jackpot \$3,000.00

Redacted - Not Relevant
(Personal Information)

Ban form is ~~confidential~~ signed-expires ^{Oct 20 8}
But ban form on media is signed ²⁰¹¹
Kelowna IN2009-0029830

I tried calling Redacted at 1600 hrs.
His message machine is full.

19:20 hrs I called again Redacted - Not Relevant (Personal
Information)
Agreed he was a VSE. Adv he was told that night that he was not eligible.
He understands the new policy - after I explained it to him. Very agreeable + thanked me for calling.

Spoke with Jason MURRAY of Kelowna Chances by phone about the delayed jackpot form.

* Kelowna Casino - IN2009-0030174. ⁷⁷ -
(Just opened July 28 - no narrative reports).
To be reviewed tomorrow.

Worked on BCSC Banning Request for
(8080) + ⁷⁾
IN2009-0029862 PERSONAL INFORMATION (25899).

Weds

Date July 29, 2009

Aft shift RRCR - alone.

Worked on BCCLC Banning request for
[REDACTED] PERSONAL INFORMATION [REDACTED] PERSONAL INFORMATION 2009-0029862
(Completed BCCLC Banning request).

Kelowna Lake City IN 2009-0030174
Internal Theft - July 28, 2009
GPEB investigating.

Thurs

July 30, 2009

At RRCR - days sick, Don + I.

Ineligible win 2009-0030291 July 29
[REDACTED] PERSONAL INFORMATION [REDACTED] PERSONAL INFORMATION #31210 BCCLC banned expiry
2009-SEP-27 \$5,800 at ASL 10-5-8.

No phone listed on subject. No listing on
Canada 411. Therefore, not notified by
phone.

Two-Year BCCLC banning request completed
for [REDACTED] threatening Security.

Friday

Date July 31, 2009

Day shift RRCR Rich & J.

(1)

Redacted

- FINTRAC

(2)

(3)

Mon STAT X 1 Aug 3, 2009
at ETDX 2

Tues Aug 4, 2009

Wed

Aug 5, 2009

Thurs

Aug 6, 2009

RRCR - Rich, Don & J.

(1) 2009-0031347 Edgewater Aug 5/09 Unattended
Children by Aunt - Redacted - Not Relevant (Personal Information)
Child - female - 8 yrs Happened @ 1745 hrs.
Child - boy - 3 yrs. Returned @ 2010 hrs.

Page 1 of 2

Date

Gardamoths Redacted - Not Relevant (Personal Information) inside the
casino but not located).

Ministry confirmed Redacted - Not Relevant (Personal Information)
DOB: PERSONAL INFORMATION (Deaf).

Security - McL Thomas
Redacted - Relevance was paged - not located.

(2) Kelowna, July 31, 2009
Capped Betting. 2009-0030621
(Review 2009-0030648)
Suspect - PERSONAL INFORMATION # 68370

(3) 2009-0031204 Edgway,
Theft of IVS ticket. Handled by Steve
BEEKSMA.
Nothing further is needed.

1600 Rec'd a call from Starlight Surveillance
who adv PERSONAL INFORMATION PERSONAL INFORMATION was in the VIP Room.
(RE: 2009-0025876)

I drove to Starlight & met with James
Hamilton - Security Supervisor. He arranged
for me to speak with mgmt.

Meiling HARDING - Dir. VIP Business Development
Eryn BIAN - VIP Manager
Renatus Chen - Manager. VIP Business Development

Page

Thurs ~~EST~~

Date Aug 6, 2009

1700 We spoke with [REDACTED] in an empty VLT room. Meilong & Eric translated. I adv that [REDACTED] was BCCL barred at my request for 2 years. However the barring is now held off - instead this is a final warning. BCCL does not permit chip passing and money exchanges on the casino floor.

[REDACTED] said they did this when playing with friends & used combined \$.

I adv this is not within BCCL policy & cannot happen again. Final warning. He understood.

I adv [REDACTED] that the other persons to be warned were [REDACTED]

I provided my business card to him & asked that [REDACTED] call me to arrange a time to meet.

Fri

Date Aug 7, 2009

Later a.m. shift. Rich & I at RLCL.

(1)

I spoke with Tom Robertson - GPEB Kelowna
RE: 2009-0029725 Islander pills
involving 2 casino enclosures

Redacted – Not Relevant (Personal Information)

(2)

2009-0030621

PERSONAL INFORMATION

Capping / Picking bets.
Robertson intends to charge him
criminally with the intent of seeking
restitution for approx \$1,000 the
casino lost.

He is just reviewing the footage.
Describes it as blatant cheat at play.
He will interview [redacted] next week.
(attempt to)

PERSONAL INFORMATION

Page

V3: Operational File - Current Status Unknown

7, 2009

1630 At Edgewater

RE: 2009-0031347 Aug 5/09 Abandoned
children. I reviewed video footage
of the situation outside the casino.
I noted no footage was saved of
the 21 yr old going into the
casino to look for her mother/
grandmother.

I asked Evonne to search for
that coverage + prepare a narrative.
I also talked with Security - Mel
THOMPSON. She advised the young girl
did most of the speaking on behalf of
her (mother, ??) / aunt
Young girl - approx 8-9 yrs.

Redacted - Not Relevant (Personal
Information)

I also followed up on an email
RE: CCT - 2 verified cheques
with Cage Supervisor - Brandi OSBORNE

1800 off Duty

Sun.

1500 Starlight adv [REDACTED] was there - just arrived.
approx 1500 Called back - I was now ready to attend, but he already
Page [REDACTED] off.

Aug 9, 2009

PERSONAL INFORMATION

Mon

Date Aug 10, 2009

1200 At RRCL - Eperformance On-Line Session - Don, Rich + J.

Chances Kelowna 2009-0032004
ineligible bank not win - Aug 10 - \$263.00
Redacted - Not Relevant (Personal Information) #66377 - PERSONAL INFORMATION

Kelowna (SOM) is Don KLETTKE Casino

PERSONAL INFORMATION

PERSONAL INFORMATION

Bar form was viewed - Exp 2012-JUN-14, + signed.

Call from Alain PADDON - GUTAPS

PERSONAL INFORMATION

RE: PERSONAL INFORMATION

DOB PERSONAL INFORMATION

Sex offender - Question on facial recognition - to aid surveillance.

Edgewater - Aug 8, 2009 - Edgewater 2009-00318081 Counterfeit chips - 29 x \$500 counterfeit chips = \$14,500. VPD file # 09-139517 PERSONAL INFORMATION

RE: Edgewater - Abandoned children - 09-0031347
Redacted - Not Relevant (Personal Information) # 52911 - video review.

21 yr old female - went inside + spoke to an unk female (twice) + used WR.
Who is the unk female?

Page

Mon

Date Aug 10, 2009

RE:

PERSONAL INFORMATION

2009-0032004

I left a message at his home # with his wife -
to call me.

1700

Surveillance for Starlight called me.

Approv

PERSONAL INFORMATION was presently in the VIP room.

Don Meshel & I departed to Starlight.

RE: 2009-0025876

Upon arrival, Security & VIP Services already left - he was now at Kiri Rest, but expected to return.

We met with Melony HARDING & Renatus CHAN. They will advise when PERSONAL INFORMATION returns.

Rec'd a call from PERSONAL INFORMATION

RE: above.

He adv. he was not at Kelowna chances once I mentioned the delayed jackpot - he was not eligible for. Said someone must have used his name - he was not there. I adv. I would do further checks & advised.

1730

Back at Starlight. Don Meshel, Renatus CHAN, PERSONAL INFORMATION & I met in the cafe.

I adv. him of the pending 2 yr BCLC hearing, that it was withheld pending a final warning. Final warning was given by me. Renatus CHAN translated. PERSONAL INFORMATION Understood it. Departed.

Page

Tues

Date Aug 11, 2009

Aft shift - went to Edgewater +
washed or files with Stone CEE.

After dinner - at RRCR alone.

2009-0030621

PERSONAL INFORMATION
[REDACTED]

BCLC Banning Request.

Weds

Aug 12, 2009

RRCR - Rich, Don + J

Form 86s - Edgewater

- ① 2009-0032217 Aug 12 Exchange of chips.
② 2009-0032215 Aug 12 Threats.

PERSONAL INFORMATION
[REDACTED]

Monthly BCLC Investigator's meeting.

BCLC 1-yr Banning Request Completed

2009-0030621

Thurs

Aug 13, 2009

RRCR - Don, Rich + J

Aft - Edgewater to review footage.

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Fri

Date Aug 14, 2009

RRCR - Don, Rich & I

Tour of Canada Line.

Sgt. Troy HENRYCZ + Sgt. Brian LAWSON
(Don, Rich, Murray, Steve, Stone + myself).

P.M. off duty in lieu of time worked on
Aug 6th & Aug 9th.

Mon

Aug 17, 2009

RRCR - alone (Don AOL/Rich in Cranbrook)
Review RRCR + LCC Penticton.

BCLC 1-year barin request submitted
for [REDACTED] [REDACTED] (2009-0031780).

Tues

Aug 18, 2009

RRCR - alone.

Review RRCR + LCC Penticton

Met with John McDougall

- files printed off as per email request.

Follow-up done RE

Redacted - Not Relevant
(Personal Information)

Abandoned Children - 2009-0031347.

Elgarwater

I spoke with Ministry - Duty Worker Roman JOTEL.

Weds

Date Aug 19, 2009

RRCR - done

Requested surveillance review/incident.
RE: RRCR LCT 2009 6021087

PERSONAL INFORMATION

PERSONAL INFORMATION

V3: Operational File - Current Status Unknown

V3: Operational File - Current Status Unknown

Thurs.

Date Aug 20, 2009

Aft shift RRCK - alone.

IN2009-0033236 Buy-in & chip passing
between 3 patrons.

- (1) PERSONAL INFORMATION [REDACTED] # 69049 Did the buy-in \$10,000.
(2) [REDACTED] # 59363 chip passing.
(3) LNU - Asian Male 45-50 yrs. " " # 69051
(no form 86 submitted).

Message rec'd from [REDACTED] PERSONAL INFORMATION

RE: Payment for vandalism \$1,975.45.

Prefers to pay via money orders.

BCLC Richmond Address given.

Arranged to pay via money orders.

Wendy HENNING of BCLC Kamloops adv
via phone & email. 2009-0009316

Verified Cheque Review File 2009-0030267

(1) IN2009-0033312 [REDACTED] PERSONAL INFORMATION SID: 48492

(2) IN2009-0033313 [REDACTED] PERSONAL INFORMATION SID: 15784

(3) IN2009-0033314 [REDACTED] PERSONAL INFORMATION SID: 38314

Narratives completed.

1600 Footage review
(wrong page - see next)

Page |

Fri :

Date 2009-08-21

RRCR - Rich & D

V3: Operational File - Current Status Unknown

1600 Footage review with Sejan JANKOVIC
PERSONAL INFORMATION
48492 LCTs 2009-0021390 + 2009-002335
[REDACTED]

Page

Date

Review file (related to 2009-0030267)
2009-0033429

Mon

2009-08-24

RRCR - Son, Rich + 0

V3: Operational File - Current Status Unknown

Redacted - FINTRAC

Tues

2009-08-25

V2: Police Investigative Technique

PERSONAL INFORMATION

- BCLC Barry Extenton

2009-0032999 Edgewater Aug 18/09 - False I.D.

False I.D.

PERSONAL INFORMATION

Page

Weds.

Date 2009-08-26

RRCR - Rich, Dan & I.

Verified cheques were checked for the past 2 days - no cheques over \$25,000.

\$390,000 Chip Exchange (overnight)
2009-0033938

PERSONAL INFORMATION [REDACTED]

(m) # 16244

PERSONAL INFORMATION [REDACTED]

(f) # 26561

PERSONAL INFORMATION [REDACTED]

(m) # 20601 (Player #)

1400 Working Group Meeting
Richmond RCMP.

Next Sept 23/09 @ RRCR

GM DUFF, Security WALL, GPEB MC DONALD, GUTAPS

Sgt. Dave OLSON, Rich Pannu & myself.

1530 Back at BCLC RRCR

RE: 2009-0033938

\$390,000. chip passing incident

Rich PANNU & I met with GM Duff.

I advised my position of reviewing this incident as it looked like major loan sharking by husband/wife team

PERSONAL INFORMATION [REDACTED]

DUFF's position was that chip passing is not illegal, both patrons are valuable customers & their explanation

Page

Date

was that they play together.
I pointed out BCLC has to attribute
the \$ to somebody & the circumstances
do not clearly determine this.
We discussed our responsibilities
to report to FINTRAC which extends
to Casino staff determining who
owns the \$390,000.

PERSONAL INFORMATION

RE: [REDACTED]

they warned him & so far he hasn't
been back.

GM Duff said

I overlooked questioning DUFF why
I wasn't called to participate in the
"final warning".

Fri

2009-08-27

RRCR - Don, Rich & I.

PERSONAL INFORMATION

PERSONAL INFORMATION

LCT review on

16244

\$300,000. buy-in by [REDACTED]. (\$1X200,000 + 1X100,000)

+ his wife played & lost all.

Nothing suspicious. - 2009-0034058

1100 Rich PANNU & I reviewed 2009-0033938 with
approv Dave PACEY - review room - about 5 mins
- details obtained for my report.

Page

Fri

Date 2009-08-28

RRCR - Don, Rich + J.

Noted - Villa MN2009-0034301

PERSONAL INFORMATION # 26561 +

PERSONAL INFORMATION

PERSONAL INFORMATION

20601 - Chip passing incident

Aug 28th.

LCT reviews

Mon.

2009-08-31

RRCR - Rich, Don + J.

Further Villa incident involving

PERSONAL INFORMATION

26561 +

PERSONAL INFORMATION

20601.

Chip passing - Aug 30 - 2009 - 0034698

RE:

PERSONAL INFORMATION +

PERSONAL INFORMATION

2009-0033938

An explanation was rec'd via email
from RRCR (Ray SAM) which explains
this chip passing incident + no
longer makes it suspicious.

Tues

Date 2009-09-01

RRCR - Rich, Don + J.

V3: Operational File - Current Status Unknown

Redacted - FINTRAC

Counterfeit \$ picked up & taken to BCCC.

BCC 6 Month interview at BCCC office
with Doug Morrison.

Back at RRCR - file work

Weds

2009-09-02

RRCR - alone - afternoon shift.

RE: 2009-34929 Bulletin completed.

Verified cheque info rec'd from Ray SAM.

Page

Thurs

Date 2009-SER03

RRCR - Don, Rich & J.

Verified cheque reviews completed:

2009-0033312

2009-0033313

2009-0033314

(FRI - ETO MON - STAT)

Tues

2009-SEP-08

RRCR - Don, Rich & J.

Review

2009-0035757

PERSONAL INFORMATION

- Nuisance
panhandler - BCLC barring request.

Review

2009-0035307

chip passing

PERSONAL INFORMATION

PERSONAL INFORMATION

Review

2009-0035301

chip passing

chip

PERSONAL INFORMATION

2009-0035287

chip passing

(all 3)

PERSONAL INFORMATION

Husband + wife

(Not suspicious)

LCT 20090022841

Sept 3/4

IN 2009-35644

PERSONAL INFORMATION

PERSONAL INFORMATION

Verified cheque

69871 Sept 6/09

\$139,500.00

cheque # 7023 verified by

Jason FENG - No follow-up required.
This is a tables jackpot win.

Date

Don & I did reviews with Dave PACEY.

① Footage reviewed

Verified cheque \$40,000.00 to
7015

PERSONAL INFORMATION [REDACTED]

PERSONAL INFORMATION [REDACTED] PERSONAL INFORMATION [REDACTED]

510.10164

2009-0036063

- viewed his play 00:18 to 01:14 hrs. Sept 4th.
- buyer \$3,850.00 (plays LLBJ39 alone)
- begin 20 x 1,000 + 21 x 5,000 chips (dealer)
- end 5, X 1,000 + 12 x 5,000 chips (dealer)
- Won approx. \$60,000. + keeps \$15,000 chips.
- Verified won cheque for \$40,000.00 was confirmed
- cash out \$6,225 (cash) LCT record

Verified by Wanda MUSTAPHA
also kept \$15,000.

② Footage reviewed 2009-0035757

for BC CC Banking Report.

③ Footage reviewed 2009-0035301

chip/cash exchange - non suspicious

④

Redacted - FINTRAC

Page

BCLC0011939.041

BCLC0011939.041

Weds.

Date 2009-09-09

RRCR - Dan, Rich & J.

Verified Cheque Report 2009-0036063 completed.

VSE application - BCCL Office

Redacted - Not Relevant (Personal Information)

SID: 31297

Thurs

2009-SEP-10

RRCR - Dan & J.

~~ITRC~~
~~enquiry~~
~~needed.~~
~~1000.~~

Redacted - FINTRAC

LCT / FINTRAC Trng - Richmond
office.

"Large Cash Disbursements"
Sept 28, 2009 "on line" via FINTRAC

Page |

Mon

Date 2009-SEP-14

RRCR - Dan & I (Rich Pannu acc't/d Oct)
Meet with Sgt Ka-Sing NG.

Redacted – Not Relevant (Personal Information)

6th Kelowna LCC 2009-SEP-12 2009-0036545
Theft of credits - **PERSONAL INFORMATION** #19404
No BCSC action required - (she was placed
on "Watch").

Redacted – Not Relevant (Personal Information)

Tues

Date 2009-SEP-15

RRCR - Don + J.

Redacted - FINTRAC

*
One 4/9
335 (4/9)
Mark forward

Customer Service Only # 99378
Gold Card # 7807- [REDACTED]

PERSONAL INFORMATION

2800 points - claims are missing
Kamloops file - casino

Two gold cards

12:30 message left at [REDACTED]

PERSONAL INFORMATION

[REDACTED]

Banning Request - work up completed

Kelowna Chances - [REDACTED]

PERSONAL INFORMATION

2009-00 36516

Weds

2009-SEP-16

RRCR - Don + J.

2009-0036859 Buy-in / Minimal Play

Large cash out of "old" casino chips

"Unusual Activity"

PERSONAL INFORMATION

RRCR Sept 15/09.

Viewed a/n + 2009-0036826 (buy-in/play)
with Don Merkel.
Report written.

Page

1-year BCCL Banning Request submitted.

Date

PERSONAL INFORMATION

- Kelowna Chances 2009-0036516

Thurs

2009-SEP-17

(1000-1720 RRCR - Sun +)

Redacted - FINTRAC

Don Merkel +) to Surveillance.

Reviewed a/n 2009-0037030 + verified
cheque # 7040 dated 2009-SEP-14.

Met with GPEB members John McDougall
& Shaune Brownrigg.

1430 Left a message with
at PERSONAL INFORMATION Points.
RE: 2800 Gold Card

PERSONAL INFORMATION

Verified Cheque Review Completed.
Cheque # 7040 To PERSONAL INFORMATION SID: 10035 Sept 14
BCCL 2009-0037127

PERSONAL INFORMATION

BCCL Banning Request 2009-0035734
completed. ()

Page |

Fri

Date Sept 18/09

Edgewater - days - alone .

No Edgewater incidents of note .
Connex - Cap Top problems .

Sat

Sept 19/09

RRCR - Afternoon shift - alone .

2009-0037279 Theft of Tops Day .

Occurred Sept 18 - suspect: [REDACTED]

PERSONAL INFORMATION

PERSONAL INFORMATION

SID: 18841 . BCLC Banning request .

16:00

I tried calling [REDACTED]

PERSONAL INFORMATION

Customer Service Order 99378

PERSONAL INFORMATION

- no answer / message machine

STRs worked on :

①

②

③

Redacted -
FINTRAC

FINTRAC system was not available
STRs were done Monday instead .

Page |

Mon

Date Sept 21, 2009

KKCR - Don + J.

2009-0037476

PERSONAL INFORMATION

(3rd time within a week)

\$20,000. in \$100s.

Buy-in / No Play

1125

Tried

PERSONAL INFORMATION

PERSONAL INFORMATION

message left

Work Order #99378.

STRs from Saturday completed.

Message sent to McDougall

RE: Ticketing / Numerous Violations

2009-0035757

PERSONAL INFORMATION

PERSONAL INFORMATION

1700

Tried calling

at a/n #.1 No answer / No
answering machine this time,

again

Page

Tues

Date Sept 22, 2009

RRCR - Don + J.

Kelowna LCC - Sept 21 - Theft of \$50.00
Suspect staff - cleaning lady -
2009 - 0037633

PERSONAL INFORMATION

Scott NASTIUK
(Surveillance)

PERSONAL INFORMATION

Dill Federal (Gm)

PERSONAL INFORMATION

PERSONAL INFORMATION

Pat SHANNON (Gm)

(no longer)

V3: Operational File - Current Status Unknown

I spoke to Pat SHANNON about the
2 a/cn cases. NFAR.

Weds.

Sept 23, 2009

Late a.m. Don + J - RCR.

Redacted – Not Relevant (Personal
Information)

1:00

Meeting with RCR staff - Don + J.
LCT / FINTRAC meeting

Banning Request for
2009 - 0037279.

PERSONAL INFORMATION

Submitted.

Page

Thurs

Date 2009-SEP-24

RRCR - Don & J.

Kelowna LCC Sept 18 2009-0074543
Slot supervision Sherryb LEBOEFF - in possession
of lost earring (off site). Form 86.

Redacted - FINTRAC

Fri ~~Off Duty~~ Day - due to Saturday work
on 2009-SEP-19 2009-SEP-25

Mon

2009-SEP-28

Aft shift RRCR 1330 - 2100 .

Verified Win Cheques - **PERSONAL INFORMATION**
- 7063 \$65,000.00 at MDB2 - Sept 27.
- 7064 \$65,000.00 at MDB2 - Sept 27.

1545 I viewed the footage for the verified wins
with Dave Pacey. I also obtained the LCT
records. Report written. 2009-0038778

1730 Called M.A. **PERSONAL INFORMATION** **PERSONAL INFORMATION**

RE: Customer Service Order # 99378. I
explained my findings. VFAR.

Page

Mon.

Date 2009-SEP-28

Redacted – Not Relevant (Personal Information)

Tues.

2009-SEP-29

a.m. RRCR - Dan + J

2009-0038220 Sept 25 - Vietnamese females
fighting on the floor.
BCLC Banning request to be done.

p.m. At Edgewater with Stone Lee + Tom Plante.

Weds

2009-SEP-30

a.m. RRCR alone -

1400 Monthly Working Group Meeting - RRCR
Dave Pacey, Doug Sample, Kerry MAH,
Monica, myself, Rick Duff, Barry LUK
& Bob (KCMF)

Oct 28 - BCLC office
Contact Dane OLSEN.

Page

THURS

Date Oct 1, 2009

RKCR - alone.

V3: Operational File - Current Status Unknown

Counterfeit I picked up.

BCLC 1-year Barling Regest
for [REDACTED] PERSONAL INFORMATION (X2) for fighting.
2009-0038220. Submitted.

- Evening - Surrey RCMP Police Awards Night.

Fri

Oct 2, 2009

a.m. RKCR alone

No new incidents

p.m. At Edgewater - Tom, Stone & I.

Page

Mon

Oct 5, 2009

a.m. RRCR - Don, Rich & I (split shift).

Sat in with Rich Pannu while Don Merkel gave the a.m. session of FINTRAC training to Rich Duff, and other RRCR staff.

p.m. Returned to RRCR.

Watched Don Merkel give the pm. FINTRAC presentation.

2009-0039665 Chip passing Oct 04th
Video to be reviewed.

Tues

Oct 6, 2009

RRCR - Don, Rich & I

Rich PANNU - LCT / FINTRAC training.

Verified Cheque Reviews for Oct 5

\$45,000

PERSONAL INFORMATION

38314

2009-0039902

\$27,000

PERSONAL INFORMATION

#23879

2009-0039903

Afternoon

Sent & rec'd emails to Dave Pacey &
Surveillance RE: [REDACTED]'s play this date.
[REDACTED] SJD 49573

1430 At BCLC office & met with
Lord FRESEN & rec'd an assignment.

Page

Weds.

Date Oct 7, 2009

LRCK - Dan, Rich + J

FINTRAC Training Day #3 - presenter
today is me. 4 session (1)am (2)Aft/Eve.

2009-0040064 RE: [REDACTED] PERSONAL INFORMATION

on 2009-OCT-06

49573 play

Oct
5

\$45K verified cheque issued by Sina Shayeghi F/M
GPEB# 28204 Cheque # 7081 at /LCB# LBI 39.

\$1,500 cash /845K cheque.

Buy-in \$40K

LCT # 20090026181

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

38314

Oct
5

PERSONAL INFORMATION

23819 (m)

LCT # 2009-0026206

\$27K verified cheque # 7082

F/M Roy Choi GPEB# 23358 at MBC13
No buy-in.

Page

Thurs

Date 2009-~~OCT~~-08

RRCR - Don, Rich & I.

2009-0040064

PERSONAL INFORMATION

- Sup. Financial.

Att. Rich Langay & I to Surveillance.
Assisted by Glenn WORNER

Viewed:

① 2009-0039665 chip cash.

Verified cheques:

② Oct 5 - \$45K } Both verified

③ Oct 5 - \$27K } No STR.

Fri

2009- OCT-09

ETO day - Thanksgiving Weekend.

Tues

2009- OCT-13

RRCR - Don, Rich & I.

Note - email late Thursday (Oct 8) from
Dave PACEY RE: 2009-0040064

PERSONAL INFORMATION

1130 met with Dave PACEY in the Food Ct RE: above.
Various job operations were discussed.
His concern - time consuming reviews.
We came to an agreement that reviews
will be discussed in person if
possible to determine what is needed,
Page

Tues.

Date 2009-OCT-13

visibility & whatever could be useful.
live monitoring is his best option if
we can do so.

Play review don't really pay attention
due to catch-up work when the patron
leaves the table.

1:23 Contacted Carl Scoverson PERSONAL INFORMATION

He didn't see the slot play or know
anything that could add to my inquiry
about PERSONAL INFORMATION

(I just told him I was looking into this
time during the conf on Sept 22 - whether
PERSONAL INFORMATION played slots contrary to code).

He and himself PERSONAL INFORMATION + 2 or 3 others
went to RCR to go to Lulus. It
was closed so he left them behind &
returned to the hotel.

One other - Shane (Steptoe) - Kelowna
- guy from the Island.

Back at RCR - Mario Lessmann IPSA
audit at RCR.

1540 Left a message with PERSONAL INFORMATION Barbara
Product Analyst (Casino). PERSONAL INFORMATION

Weds

Date 2009-007-14

RCKR - Son, Vick & I.

2009-0039902

PERSONAL INFORMATION

[REDACTED] - Verified cheque

2009-0039903

PERSONAL INFORMATION

[REDACTED] - Verified cheque.

Reports were completed for a/n.

1030 BCLC Monthly meeting.

1300 Rec'd counterfeit \$20 U.S. at BCLC
RE: 2009-0033358 Returned by RCMP as
genuine

Returned to Nikki Taylor RCKR Security.

1323 I called Justin Barbosa & adv why I was
calling. He heard about [REDACTED] at the
slots the next morning at breakfast
(Sept 23rd). It was basically being
talked about. He did not see it, but
others did - not sure who.

He advised the Casino Tech Services,
Shane Steptoe [REDACTED] may know
more. Basically it was seen by a

few people walking around.

[REDACTED] was at a slot - not known
how much he played.

Page

Date

PERSONAL INFORMATION

1510

I called Shane Steptoe at [REDACTED] 10'd myself & reason I was calling. He & Chris PASCERI were at River Rock & went for food. On their way back-walking thru the slot area (about 15-20 ft) they saw a BCLC employee at the slots - sitting there - didn't stay to actually see him playing. He didn't recall the person's name, but remembered he worked in Bingo... & had grey hair. Chris works with him in [REDACTED] Kamloops, so I arranged to see them both on Monday. I adv I would be seeking written statements.

① PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

- Oct 10 S10: 25265

\$71,000 - Cheque # 7096

Buy-ins = \$19,000.00 (4,100 / 4,900 / 10,000)

Cash-outs = \$87,800.00

(71,000 cheque / 9,000 cash / 7,800 cash)

2009-0041038

②

PERSONAL INFORMATION

PERSONAL INFORMATION

- Oct 11 S10: 25265

\$130,000 - Cheque # 7103

Buy-ins = \$49,300.00 (9,300 / 10,000 / 10,000 / 20,000)

Cash-outs = \$80,000 (30,000 cheque # 7103 / 50,000 cash)

2009-0041040

PM

Tried calling
Message mill,

PERSONAL INFORMATION

RE: BCLC Boxing
Page

Thurs

Date 2009- OCT-15

RRCR - Don, Rich & I. (Don & Rich later shift).

(0952) Asian male, white ball cap, blk glasses in Maple Dogwood room.

(1000) At MDB 8 Maple Leaf Room

Called Dave PACEY about a/c mark & asked him to live view & save.

58772

PERSONAL INFORMATION [REDACTED]

1015

Don MERKEL & I to Surveillance.
Reviewed [REDACTED] PERSONAL INFORMATION 2009-0040064 with
Dave PACEY.

Also reviewed

cheque # 7103 for \$30K

PERSONAL INFORMATION

PERSONAL INFORMATION

verified

1130

I returned to surveillance & reviewed
[REDACTED] PERSONAL INFORMATION [REDACTED] PERSONAL INFORMATION (video footage) for verified
cheque # 7096 for \$71K.
Dave Pacey assisted.

2009-0040064 I completed my narrative
RE: Video review today.

Rich & Don working aft/evening.

Page

Fri

Date 2009-oct-16

RRCR - alone (a.m.) Don in later a.m. / Rich off today.

Reports completed for 2 verified wins:
2009-0041038 + 2009-0041040 (Both PERSONAL INFORMATION).

PERSONAL INFORMATION

PERSONAL INFORMATION

* at MDB 18, then downstairs to MDB 1.

Oct ~~15~~ continued at MDB 18 at 15:30 hrs.
was also present according

Shift Manager Ray STAM.

PERSONAL INFORMATION

PERSONAL INFORMATION

also present (no play).
07:30 to 15:30 at MDB 1.

Mon

2009-oct-19

RRCR - Rich, Don + J.

Redacted - FINTRAC

\$100,000. Verified Cheque # 12016 #25265
2009-0041686 issued by Shift Manager Oct 18
John JOHNSON

2009-0041594

#67600 Chin

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

4703 FTAM, Kwoh, Cheng
Passing. 20 X \$5K = \$100K!
12636 also present -

1145 Depart RRCR . OAS for the afternoon.

Page

Mon

Date 2009-OCT-19

DDS - afternoon

13:45

I called

PERSONAL INFORMATION

13:45 myself + Arranged to see him Tuesday

afternoon at 3:00 to 3:30 pm. in Kamloops

was AOL this week, but agreed

to meet. He enquired about the reason

I just mentioned I needed to talk to him

about an incident that happened during

September when he was in Richmond

for a conference. He agreed to meet.

- Stan called about LCT training in Kelowna

Tues this Weds.

2009-oct-20

0700

Depart to Kamloops

1130

At the BCCLC office met with
Stan Yabotkoshin. Lunch at BCCLC.

1330

Met with Shane STERTOE in the BCCLC
cafeteria. Discussed the matter to obtain
details & then statement was taken.

1415

Met with Christopher PASCERI in the
BCCLC cafeteria. Same method as
above. Written statement obtained.

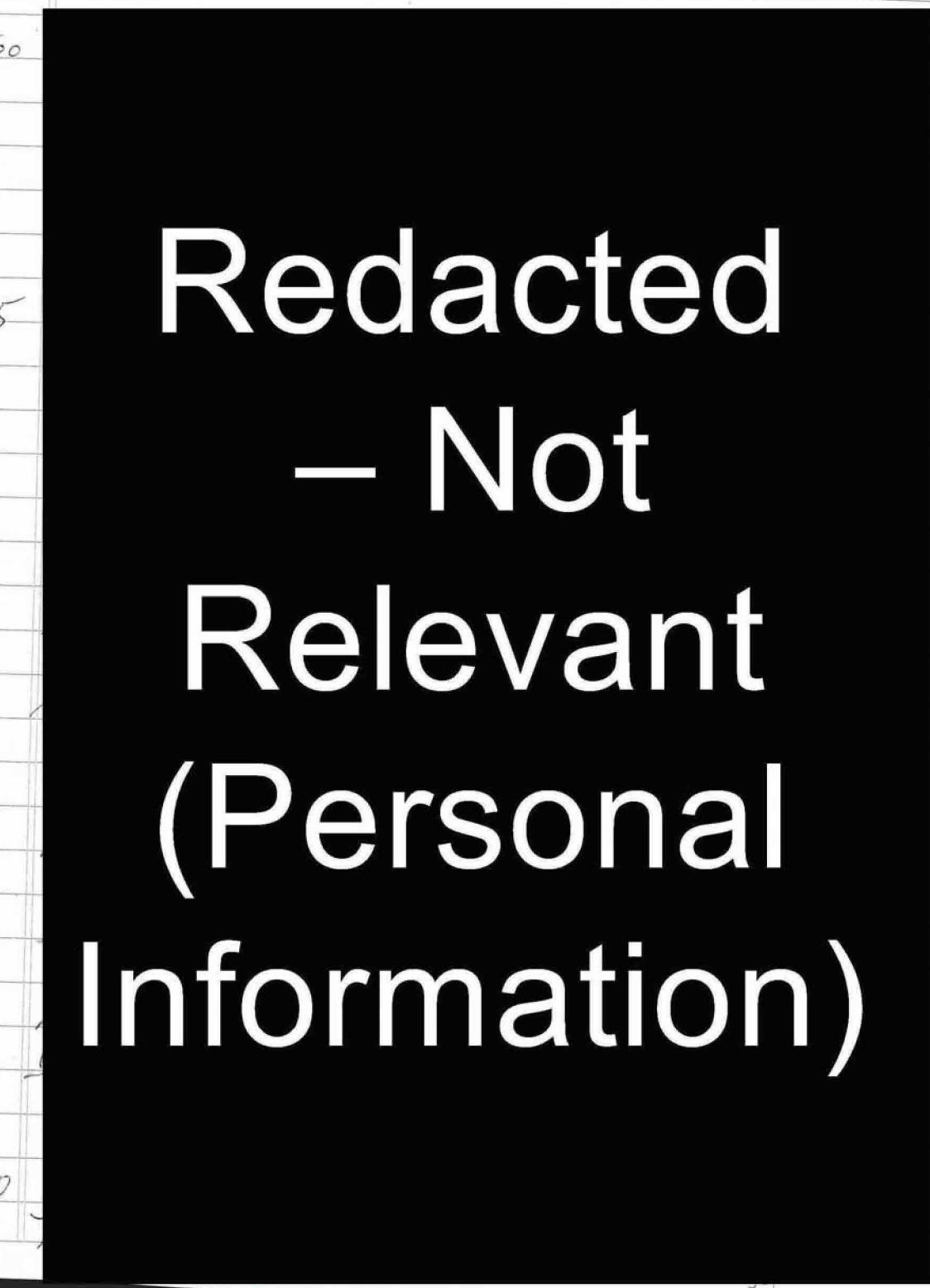
Page

Tues

Date 2009-Oct-20

1500

1515



1600

Weds

Date 2009-oct-21

0900 In Kelowna with Stan Vaholhoski.
LCT training at the Sandman Hotel.
I was involved in the 11:00 to 13:00
session.

Lunch & then travel back to Vanc.
off duty

Thurs/Fri ODS → ODS 5 Days.
Mon/Tues/Weds ODS.

Redacted – Not
Relevant (Personal
Information)

Thurs

2009-oct-29

RRCR - Rich & I.

- ① 2009-0042946 cheat at play EI make.
② 2009-0042960 Threats - [REDACTED] [REDACTED]

TAM, Kwok Chung

2009-0041715, 2009-0041594, 2009-0041295
(For review)

Page |

Thurs.

1020

Message left for

PERSONAL INFORMATION

2009-OCT-29

Redacted –
Not
Relevant
(Personal
Information)

Page

Thurs.

Date 2009-07-19

Redacted –
Not
Relevant
(Personal
Information)

Page |

Thurs

Date 2009-oct-29

1130

Pat Jones called to advise GCC just
rec'd a subpoena for LCI records
on a portion. He will forward some
via email.

1152

Redacted –
Not
Relevant
(Personal
Information)

Page

Thurs

Date 2009-Oct-29

Redacted – Not Relevant (Personal Information)

1205

Call completed.

1440

Redacted – Not Relevant (Personal
Information)

Thurs

Date 2009-0CT-29

will be submitted. He seems to be satisfied with that.

Fri

2009-0CT-30

RCCR - Rich & I

Redacted – Not Relevant (Personal Information)

0940 As I was leaving the west lobby, I saw a white Rav4 BCC:688 DID (part incident 2009-0040064) arrive in the round about. A female immediately came out the west lobby and got in. I walked past 4 obs the driver - Asian male, 30s to 40, dark rimmed glasses, short hair, w/g slim build. The vehicle drove off & returned within 2 minutes. The female was dropped off in the round about / street area and walked in on her cell. She immediately went to the slot machine where (horizontal blue/wht striped shirt) was seated. The Asian female - long dark hair, 30s, slim, carrying a sack over the shoulder, purse. She gave something to Rich Fannu was with me throughout. Rich called surveillance to monitor.

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

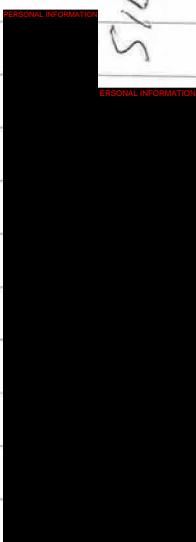
Page

Fri

Date 2009-08-30

49573

SID: 50883



I spoke with Sejan in surveillance. JANKOVIC
He has made an 1trah incident
of the activities at 0940 today. He
adv the ltrah is SID: 50883.

The + [REDACTED] come from the hotel
area. They are staying at the hotel.
Originally [REDACTED] came down from
the room carrying the saddle
bag. Now SID: 50883 has it.

Since reported this am, SID: 50883
did a 3rd party LCT buy-in for

Reported on 1trah - 2009-0043120

(3) (f)

Note: the p.o. of BCLC: 688 SID
is [REDACTED] SID: 43616

1315

At BCLC and spoke to Gord FRIESEN

RE: Redacted – Not Relevant (Personal Information)

Also updated him on incidents of suspected
loan sharking / chip off money
exchanges at CRCK

1520

As discussed with Gord FRIESEN today,
a BCLC (only) file was created on
1trah

Redacted – Not Relevant (Personal Information)

2009-0043154

Page

Sat.

Date 2009- Oct - 31

1430 RRCR - alone

Reviewed video footage with Dajan JANKOVIC

- (1) Oct 18/19 - \$100K verified win [REDACTED] PERSONAL INFORMATION 2009-0041686
- (2) 2009-0042960 [REDACTED] PERSONAL INFORMATION - Threats at Lulu's.
- (3) 2009-0042996 [REDACTED] PERSONAL INFORMATION - Cheat at play.

Reviewed & added my comments to
2009-0043120 [REDACTED] PERSONAL INFORMATION + white Rav 4.

Overnight reviews:

2009-0043274 Chip passing (2X5K) [REDACTED] PERSONAL INFORMATION [REDACTED]

2009-0043268 Point Chasing/Bothering Patrons [REDACTED] PERSONAL INFORMATION

2009-0043124 BCCL Barred Person [REDACTED] PERSONAL INFORMATION

BCID: [REDACTED] PERSONAL INFORMATION

(whi/blu jacket)

843 SLR grey chev Malibu.

PERSONAL INFORMATION DOB: [REDACTED] PERSONAL INFORMATION

BCDL produced on Oct 30 th.

Note Work Order # 105409

Ph# [REDACTED] PERSONAL INFORMATION

Spelled [REDACTED]

1845 called [REDACTED]

PERSONAL INFORMATION

PERSONAL INFORMATION

+ left a message.

2050 Rec'd a return call from [REDACTED] PERSONAL INFORMATION

Meet at Tim Horton's Tuesday at 5:30

Page

SAT

Date 2009-007-31

BCLC Banning Requests were completed:

(1) 2009-0042946

PERSONAL INFORMATION

(2) 2009-0042960

PERSONAL INFORMATION

2230 off duty

Mon

2009 Nov-02

RRCR - Don + I.

1430 I reviewed the following footage with Dave PACEY:

2009-0041295 } RE: TAM, Kwok ^{Chung}
2009-0041715 } PERSONAL INFORMATION

2009-0041594 } PERSONAL INFORMATION PERSONAL INFORMATION

BCLC Banning request to be submitted for TAM, Kwok Chung.

Don Pacey + I then discussed the
whi ^{had} incident with [REDACTED] + [REDACTED]
on Oct 30th - 2009-0043120.

We had much discussion about:

- lack of resources in Surveillance to monitor this at length.

- whether we (BCLC) should be concerned with loan sharking which happens off-site (delivers).

Page

Mon.

Date 2009-Nov-02

- "can we be sure" money was exchanged in the Rav4 during the 2 minute ride.
- whether more incidents involving delivery by the Rav4 were needed since we had one example on Oct 30th.
- the real issue was the amount of time for such a review.
- we discussed "live monitoring" being part of my request on Oct 30th, but we soon realized Dejan was much too busy that day.
- I pointed out [REDACTED] had numerous buy-ins on Oct 30th, and therefore other deliveries by the Rav4 were likely.
- we discussed [REDACTED] being dropped off by the Rav4 & going straight to [REDACTED] looking at the sacho.
- we discussed [REDACTED]'s buy-in for [REDACTED] at 1000 hrs & then a 4x \$5K chip exchange at 1147 hrs.
- more context was needed for my review to determine this was a chip exchange.

Email to follow.

Tues

Date 2009-Nov-03

0730 RRCR - Son, Rich & I.

0740 I arrived before Son & Rich.
Join Hustler live monitor:

MSB 1 - 5 Asian males - joint
play? - sharing chips?

1100 Dave Pacey came to our office
He requested that we put a "hold" on
the lengthy review requested for
2009-0043120

PERSONAL INFORMATION

PERSONAL INFORMATION

This was based on new development
today. I took file currently in the
works. [REDACTED] just rec'd money
(suspected) from the driver of the white Rav 4.

I went to Surveillance & reviewed
today's footage (partially only).

The driver of Rav 4 entering the
casino. I confirmed it was the
same male driver as on Oct 30th.
He walked in & supposedly met
with [REDACTED] & turned over BTB \$1.
[REDACTED] hasn't bought in yet -
playing slot machines.

PERSONAL INFORMATION

PERSONAL INFORMATION

Page

Tues

2009-Nov-03
Date:

[REDACTED] Then was associating with 2 Asian males on the casino floor (also believed to be associated).

PERSONAL INFORMATION

[REDACTED] The 2 Asian males left in vehicles:
- driver of 318 RDE Green Mazda MPV
- driver of 370 ARW Grey Mazda MPV

Dave Lacey adv the driver of
the white Rav 4 is [REDACTED] SIS: 49848
[REDACTED] PERSONAL INFORMATION)

V3: Operational File - Current Status Unknown

Page

BCLC0011939.073

BCLC0011939.073

Tues

Date 2009-Nov-03

V3: Operational File - Current Status Unknown

Weds

2009-Nov-04

1400

Aft/Evening - Edgewater
Met with Duncan Gray at Edgewater
to discuss L.E. Assistance & BCLC
policy amendments for some

V3: Operational File - Current Status Unknown

Evening

Worked on file catch-up at
Edgewater

Page

Thurs

Date 2009-Nov-05

RRCR - Rich, Dan & I.

BCLC Banning Requests

TAM, KwohI chung &

2009-01594

PERSONAL INFORMATION

2009-0041715, 2009-0041295 + 2009-0025876

One Year - TAM (SID: 67,600)

Two Years - (SID: 12631)

PERSONAL INFORMATION

1030 Review with Dave PACEY!

2009-0043737

PERSONAL INFORMATION

V3: Operational File - Current Status Unknown

PERSONAL INFORMATION

1100 Attend BCLC - Presentation on Records
Mgt.

1230 Meet Asian Probe Team for lunch.
Duncan, Don, Rich & I.
Cpl. AU, Cpl. YEN, Cpl. NGUYEN, Cpl. LY,
& Sgt. John SHUM.

V3: Operational File - Current Status Unknown

Page

BCLC0011939.075

BCLC0011939.075

Thurs

Date 2009-Nov-05

V3: Operational File - Current Status Unknown

1715 Met with the [REDACTED] **PERSONAL INFORMATION** twins at Tim Horton's. Obtained photo I.D. / returned to RRCCR & met with Serge for Security entry & scanned into I-track. 2009-0043274.

BCLC Barrings
2009-0041295

[REDACTED]
PERSONAL INFORMATION

+ T AM

1915 off Duty.

Fri

2009-Nov-06

off in lieu of working Sat 2009-Oct-31

Page

Mon

Date 2009 - Nov - 09

R R C R : Rich + I (Don - 005)
Take care of Kelowna until Nov 16 / Stan
is back.

Discussion ~~to~~ with GM Rich Duff.
(Rich PANNU + myself)

RE: [REDACTED] [REDACTED] [REDACTED]

- BCCLC Barriers

(Ineffective Warning by Security)?
Tables + surveillance are not reporting
as per their LCT training.

Duff's comment - Warnings for chip
passing will not be strongly worded -
i.e. BCCLC may bar iff the patron
does not stop - because there is no
BCCLC "chip passing policy".

Other example:

[REDACTED]

[REDACTED]

[REDACTED]

(SIB: 49573)

Self generated by BCCLC - extensive
dealings with loan sharks to
obtain buy-in money.
Not being reported by table/
surveillance

Possibility of BCCLC Barriers [REDACTED]
for extensive use of loan sharks.
To be discussed with Gord + Don.

Page

[REDACTED]

BCLC0011939.077

BCLC0011939.077

Mon

Date 2009-Nov-09

Rich Duff stated it is not an offence to deal with loan sharks.

DUFF thinks BCLC should work on the loan sharks themselves, not CCT players. His concern is BCLC burning hurts revenue.

I stated that always going after the "small," delivery loan shark ▽ not properly dealing with the CCT players creates a "revolving door" scenario. Next month we're dealing with the same CCT players + new loan shark delivery persons.

I advised that I intend to submit a BCLC Banning Request for ██████████ but will discuss it first with Gord & Doug.

PERSONAL INFORMATION

Page

In the meantime, I asked Rich Duff to think about it & we can meet next week to discuss an alternative way to deal

Mon

Date 2009-Nov-09

with

PERSONAL INFORMATION
[REDACTED]

Rick Duff is sure GCC Mgt will side with his view & object to any BCLC barring for an CCT players merely for dealing with loan sharks.

Being pressed by BCLC to increase revenue according to DUFF.

We also discussed Dealers Supervisors & dealers not reporting susp transactions. Rick Duff advised it's the Floor Manager's responsibility to report, he doesn't want his table staff doing it.

V3: Operational File - Current Status Unknown

Tues

Date 2009-Nov-10

a.m.

Redacted – Not Relevant (Personal Information)

9:30

At BCLC office

10:30

BCLC monthly safety meeting.
Discussed with Doug MORRISON
BCLC Barriers for [REDACTED] + TAM.
Extra details / reviews needed
2009-0041295

PERSONAL INFORMATION

Checked Kelowna files: (Stan is AOL)
No incidents for follow-up.

Email to Dave PACEY RE: reviews
needed for Thursday.

Weds Nov 11 - STAT + Email - Dave Pacey.

Thurs

2009-Nov-12

RRCR - Rich, Don + I.

Kelowna changes.

Theft of IVS ticket - **PERSONAL INFORMATION**
2009-0044868

RE: Above.

Spoke to Security at Kelowna,
Bill COOK. Advised to add a
form 86.

Page

Thurs

Date 2009-Nov-12

Reviewed with Glenn WORNER:

2009-0041295 TAM 'et al' joint play.

2009-0044222 [REDACTED]

PERSONAL INFORMATION

RELATIONAL INFORMATION

\$30K pass to

2009-0043274 [REDACTED]

PERSONAL INFORMATION

RELATIONAL INFORMATION

2x \$5K chip eyel.

Stayed to write reports until 1730 hrs.

RE: 2009-41295

Fri

2009-Nov-13

RCCR - Lick, Don + I.

2009-0044009 [REDACTED] + [REDACTED] / Day 4 - Exch.

Occurred Nov 5 - Just noticed. For review.

Worked on file work all day.

Sat

2009-Nov-14

RCCR - Don + I working the B.C. Poker
Championship.

a.m.

Review of footage 2009-0044009 [REDACTED] /
Don Merle + I [REDACTED] - assisted by Glenn WORNER.

Rec'd "burned CD" from Glenn WORNER
RE: 2009-0041295 TAM 'et al'

Page

Sat

Date 2009-Nov-14

Redacted - FINTRAC

Mon

2009-Nov-16

RRCR - Rich & I (don AOC)

Redacted - FINTRAC

0900 Rich Duff GM into our office.
Approx I asked him about last week's
request for a meeting with RRCR
Managers - RE: Lack of reporting Susp
Activity / Properly warning LCT
players so that they do not
continually deal with loan sharks.

I advise that I will proceed with a
BCLC barring against [REDACTED]
unless me / + RRCR managers
come up with a more effective
means of telling him his actions
cannot continue.

PERSONAL INFORMATION

PERSONAL INFORMATION

Page

Mon

Date 2009-Nov-16

Rich Duff is away next week in China.

He advised he will not include RRCR managers in such a meeting. Instead he would like BCLC Directors + himself to meet with BCLC Managers / Director.

We agreed to try to arrange this meeting for this Thurs at BCLC.

Rich Duff's main point is that we cannot BCLC Bar [REDACTED] because dealing with lion sharks is not an offence + not contained in any policy.

PERSONAL INFORMATION

I reminded him that [REDACTED] play doesn't comply with FINTRAC reporting requirements.

PERSONAL INFORMATION

DUFF said our intended actions will only send CCT players elsewhere.

I mentioned we need to work towards a balance - Revenue + Susp Trans Reporting

Page

Mon

Date 2009-Nov-16

1400 Rich, Jim Husler & I attended OVTAPS opening - office at shytrain.

Worked on CD for 2009-00412 95

1730 off duty

Tues

2009-Nov-17

RCCR - Don, Rich & I

V3: Operational File - Current Status Unknown

Tues

V3: Operational File - Current Status Unknown

Date 2009 Nov-17

Worked on CD video clips
2009-0041295
Also BCLC Burning Request for a/n case.

Page

Weds

Date 2009-Nov-18

RRCR

Worked on
'et al' files.

PERSONAL INFORMATION

PERSONAL INFORMATION

1400 Meeting at BCIC office
Rich, Dan + I with Doug + Gord
RE: RRCR relations.
(Dave PACEY + lack of compliance
towards CCT training. Examples:
TAM Kwoh Cheng +
incident files)

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

Thurs

2009-Nov-19

RRCR - Don, Rich + I

BCIC Banking Requests

2009-0043737

PERSONAL INFORMATION

PERSONAL INFORMATION

2009-0044868

PERSONAL INFORMATION

'et al'

- Kelowna

p.m. Videoreviews with Dave PACEY - 2009-0043120 + 2009-
1800 Attended the opening ceremony at 0043274
to the lobby RRCR - invite from Rich
1900 Duff - my wife + I.

Fri Absent (Exchanged day for last Sat)
2009-Nov-20 (2009-Nov-14)

Page

Mon

Date 2009-Nov-23

RRCR - Don, Rich & I.

Worked on 2009-0043737

BCLC Banning

PERSONAL INFORMATION

'et al'.

Yesterday: Rich PANNI's care

PERSONAL INFORMATION

- Poker Tournament

Champion - Delayed Jackpot

2009-0046381 RRCR

2009-0046344 BCCLC

Tues

2009-Nov-24

RRCR - Don, Rich & I.

2009-0046449 \$31K Buy-in/Chip Pass

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

(m) SID: 47784

PERSONAL INFORMATION

PERSONAL INFORMATION

(m) SID: 51513 .

To be reviewed. Discuss with Tables Mgr.

Worked on

PERSONAL INFORMATION

'et al' BCCLC Banning

2009-0043737.

Page

Weds.

Date 2009-Nov-25

RCCR - Don, Rich + J

V3: Operational File - Current Status Unknown

RE: 2009-004649 I spoke to Ray STAVY for his follow-up.

190

Meeting at BCCC RCCR

Doug Morrison, John Karlovic,
Don, Rich, myself, Kym (cage)
Ray (Tables) + Ass't cage mgs.

RE: Player Account.

V3: Operational File - Current Status Unknown

Revised 2009-0046534

PERSONAL INFORMATION

[REDACTED] et al with Djordje
Traphovic.

Worked on 2009-0043737.

Page

Thurs

Date 2009-Nov-26

RRCR - Rich, Dan & I.

V3: Operational File - Current Status Unknown

2009-0043734 BCLC Banning Request
for [REDACTED] 'et al' completed
& sent.

PERSONAL INFORMATION

V3: Operational File - Current Status Unknown

Fri

2009-Nov-27

RRCR - Rich & I
STRs worked on:

Redacted -
FINTRAC

Page

Mon

Date 2009-ABV-30

RRCR - Ann, Rich & I.

V3: Operational File - Current Status Unknown

ETO 2009-DEC-01 to 2009-DEC-04

Mon

2009-DEC-07

0800 At BCCLC office ETO/Emails. Spoke to Doug MORRISON RE: ETO/Travel.

At RRCR - Ann, Rich & I.

Called CSOMS in Kelowna & Vernon.

1100 Depart to Kelowna

RE: FINTRAC Audits.

1630 At Kelowna Delta.

Page

Tues

Date 2007-DEC-08

Kelowna LCC Fintrac audit.
Robbie Judge - FINTRAC Auditor - Vcr.
Don KLETTKE - CSOM.
FINTRAC Auditors: Mark Lalonde - Ottawa.
Charles Gonzales - Vcr.
~~Kiri Mowry - Vcr.~~

Just Robbie Judge + Charles Gonzales
came to Kelowna.

Don KLETTKE CSOM assisted throughout.
GM Pat Shannon also present.

1015 late, due to flight delay
Initial discussion about the process with
Don, Pat + I.

Interviews:

Cage - 2 cashiers + 1 supervisor.

Slots - 1 attendant + 1 "

Tables - 1 dealer + 1 dealer supervisor

Surveillance - 1 operator + 1 supervisor.

LCT's - hard copies + 1thru.

1715 Debriefed - Pat + I by Robbie Judge +
Charles Gonzales.

- all seemed good
- employment - drill down more.
- disbursements - Sept 28th
- STR - elements / training

Page

Weds

Date 2009-Dec-09

0800 Depart Kelowna to Vernon

0900 At Vernon Casino.

met with Corrine Cross, Robby Judge & Charles Gonzales RE: FINTRAC Audit
Interviews to be done (in progress a.m.)

- 2 slot attendants + 1 supervisor
- 2 cage + 1 cage supervisor
- 2 surveillance operators (the manager was OSS - ^{night} family medical reasons)

1330 Briefed by Judge & Gonzales.

(Pat Shannon was spoken to before he left to Kelowna before lunch).

- occupation drill down, but better in Vernon than other sites,
- elements / what to look for for STRs
- identification - whether casino staff ever get trained on "how to identify" false ID.

Remained at Vernon.

Email RE: FINTRAC audit.

1500 Depart - Return to Kelowna

Thurs

Date 2009-DEC-10

- 0900 Depart Kelowna for Vanc.
- 1415 At RRCK - Rich, Dan & I.
Dan was dealing with player account issues
RE: "verified wins" / Player Accounts.
- 1530 Rich, Dan & I. met with Pat Fennis,
Carl Bolton, Ray Sam, Dave Pacey
RE: Verified wins & Player Accounts.
Much discussion about 2 Player
accounts opened for verified wins.
Tables were add a supplement to
confirm how they verified the
wins in these 2 cases.
($2 \times \$100K + 1 \times \$120K$)

Fri

2009-DEC-11

RRCR - Rich & I.

No new files.

Expenses.

Note - Compassionate leave
next Mon to Weds.

Thurs

Date 2009-DEC-17

RRCR - Rich & J (Don AOL for X-mas)

Met with Clay Brown - CPES.

Message from Catherine PALMER
B.C. Securities Commission

PERSONAL INFORMATION

RE: [REDACTED] PERSONAL INFORMATION [REDACTED] PERSONAL INFORMATION

POL to Sgt. Kurt BEDFORD of met.

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

[REDACTED] (1 train) is back at RCR according to his LCT record.

"Official Warning" to be given according to IN2009-0043737.

I arranged with Stone LEE to be present.

Stone LEE is on standby to participate in the warning (Mandarin).

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

(1)

2009-0049502

Dec 16, 2009 On site - RCR

Dec 16, 2009 2009-00 on site - ~~RRCR~~ Starlight (served BCC barring letter).

(2)

PERSONAL INFORMATION

2009-0049493 Starlight

(served - but refused to take the barring letter)

Page

Thurs

Date 2009-DEC-17

I spoke to Gord Frierson

RE: Warning to [REDACTED]

PERSONAL INFORMATION

2009-0043737

He advised I should do this w/o the assistance of Stone Lee.

He spoke to Darlene DOYLE of GCC Mgt. They agreed to RRCR staff giving the warning in my presence. The following points to be made:

- (1) Warned that BCLC will not tolerate him associating with loan sharks on any B.C. gaming site.
- (2) To be offered to arrange a "Player Account".

1555 Allen CLIFF (Acting GM) to the office. [REDACTED] was apparently on the gaming floor. Warning to proceed with the assistance of Ann CHU (Floor Mgr #22175)

We attended the floor. Surveillance confirmed [REDACTED] already left & returned to his room.

PERSONAL INFORMATION

[REDACTED] to be warned tomorrow if he is not located by the end of my working day.

Page

Fm

Date 2009-DEC-18

RRCR - Rich + J.

V3: Operational File - Current Status Unknown

1200 Asst GM Alton Cliff, Lisa HSIEH
approv for Guest Services & I spoke to
[REDACTED] PERSONAL INFORMATION [REDACTED] PERSONAL INFORMATION #²⁶¹¹
in the smoking lounge off the Dogwood room.

Lisa spoke Mandarin with him.
I was introduced to [REDACTED] as a BELL inv.
She explained that [REDACTED] cannot
deal on any casino from loan
(receive \$/chips) shark persons.

He was also provided information
about Player Holding accounts.

The 3 persons were delivering to
[REDACTED] adv it was "his money" that
Page

Fri

Date 2009-DEC-18

him. He did not acknowledge that they were loan sharks.

He emphasized that the woman (■) is not a loan shark, she was only providing him with money on his behalf! Basically, assisting by delivering money to him.

PERSONAL INFORMATION

■ wanted Allen Cliff to try to explain this to BCLC so her barring could be lifted. ■ said Starlight offered to try to get ■'s BCLC barring lifted. I adv. there was little possibility of lifting her BCLC barring b/c the decision was already made.

0130 Rich Pannier & I returned for lunch.

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

associating with ■ at the slot machines near the 'Maple Leaf room slots.'

■ was BCLC banned & escorted from the casino to east elevators.

PERSONAL INFORMATION

joined us all there. Explained to him & her that she could return to her/his hotel room. Just not allowed in the casino. Security Alex translated.

Page

2009-00009719

Mon

Date 2009-DEC-21

RRCR - Rich & I.

Spoke to Catherine Palmer by phone.
BC Securities Comm.

RE: [REDACTED] [REDACTED] [REDACTED]

She will send an email request.

(1) Verified win Dec 10, 2009 \$ 154,000.00
[REDACTED]
70242 BCLC2009-0050143

(2) Chip Passing Incident for review
2009-0050063

Verified win Dec 10, 2009 \$ 154,000.00
\$ 154,000. (Deposited into PGF)

MDB 15 + 18 - Jason FENG # 23573

Email sent to Sina Shayeghi or
rec'd flat card / tracking record.

Reviewed 2009-0050063 with Dave Pacy.
Further request made for \$120K used
to buy-in 2nd time around.

Tues

Date 2009-DEC-22

RRCR - Rich & J.

Redacted - FINTRAC

Weds

2009- DEC-23

RRCR - Rich & J.

Stan's sites (Kamloops to Kelowna) checked.

2009- 0050358 Vernon Assault - still open
(Details to be submitted)

V3: Operational File - Current Status Unknown

Date

2009-DEC-24 to 28 AOL/STAT.

Tues

2009-DEC-29

RRCR - Alone.

V3: Operational File - Current Status Unknown

- ① Verified win \$28K PERSONAL INFORMATION
Cheque # 12234 Dec 26 - 2009-0051192 PERSONAL INFORMATION PERSONAL INFORMATION
② Verified win \$25K [REDACTED] PERSONAL INFORMATION [REDACTED] PERSONAL INFORMATION
Cheque # 12240 Dec 27 - 2009-0051194 [REDACTED]

- ③ RRCR 2009-0050573 chip /\$ passing.
Deemed by security - not suspicious

V3: Operational File - Current Status Unknown

- ⑤ RRCR 2009-0050584 Suspicious buy-in.
Dec 24 - PERSONAL INFORMATION + PERSONAL INFORMATION PERSONAL INFORMATION PERSONAL INFORMATION

- ⑥ Work Order # 112310
BC Gold 334375 PERSONAL INFORMATION

Page

Tues

Date 2009-DEC-29

1230 called

PERSONAL INFORMATION [REDACTED]

RE: WO # 112310.

No answer. Tried again. Message left to call our office.

Weds

2009-DEC-30

RRCR - Rich + J.

V3: Operational File - Current Status Unknown

Verified Win Cheque #12247 for \$30K
MDB 9 + 10 - Dec 29 -
BCLC 2009-0051283

Tried again twice - WO# 112310 - PERSONAL INFORMATION [REDACTED] No answer.

Redacted - FINTRAC

Thurs

2009-DEC-31

RRCR - Rich + J.

Verified Win Cheque - Dec 30 - \$50K E2B8
PERSONAL INFORMATION

Cheque # 12249

Subject # 64135 — BCLC 2009-0051416

Page |

Thurs

Date 2009-DEC-31

Attended Floor Mgr's office - Albert TAD
Looked over Float Cards for
Verified Wins: (Notes taken for track)

(1) [REDACTED] PERSONAL INFORMATION [REDACTED] PERSONAL INFORMATION

Dec 26

\$28K cheque # 12234

Float card - 7 x 5K = \$35K win

(2) PERSONAL INFORMATION [REDACTED]

Dec 27

\$25K cheque # 12240

Float card - 2? x 5K = \$10K @ MAB 1.

(3) PERSONAL INFORMATION [REDACTED]

Dec 29/30

MAB8 Dec 29 - 12 @ 1:00 p.m Dec 30 - 1 @ 1:15 am

MAB9 Dec 30 2-3:00 a.m. - 2

MAB10 - 2 @ 1:00 - 2:00 pm Dec 29

- 1 @ 3:30 p.m

- 2 @ 4:40 p.m

- 1 @ 5:30 p.m

- 1 @ 2:00 am Dec 30

- 2 @ 3:00 am Dec 30

- 1 @ 4:00 am " "

Reviewed air with Dave PACEY - Surveillance
[REDACTED] PERSONAL INFORMATION [REDACTED] PERSONAL INFORMATION

- Verified Wins

- Dec 26 Footage not available (review later)
- Dec 27 - cursory review - Table jumping - multiple players - hard to track \$5K
- Decided to refute a verified win

Page

Thurs

Date 2009-DEC-31

cheque after this one (PACEY).
Unable to substantiate due to factors.
Email to be sent to Ray SAN/Flo My
for verification.

- Dec 29/09 - PACEY advised advised
this \$25K cheque was later recorded-
b/c unable to verify.

WO # 112881 -

PERSONAL INFORMATION

PERSONAL INFORMATION

Dec 29, 2009 RRCR Women's Bocce Turney.
2nd Place Winner.

1200

called

PERSONAL INFORMATION

at

PERSONAL INFORMATION

Her mailbox was full - No message
could be left.

1400

Tried again at

PERSONAL INFORMATION

- Same - no answer.

1400

WO # 112310

PERSONAL INFORMATION

PERSONAL INFORMATION

message

called & left voice

Various reports written up.

Page



Mon

PC COULTHARD

BADGE 2065

PERSONAL INFORMATION [REDACTED]

Date 2010-JAN-04

file 10-849.

MAILING ADDRESS 312 MAIN STREET VANCOUVER, B.C. V6A 2T2

1 Bus - No

Redacted - FINTRAC

1330

Tried calling

PERSONAL INFORMATION

PERSONAL INFORMATION [REDACTED]

WO # 112310 / Message machine - message left.

1335

WO # 112881 - Tried

PERSONAL INFORMATION [REDACTED]

Mail box was full - unable to leave a message.

Kelowna changes Jan 2 - 2010-0000333

PERSONAL INFORMATION [REDACTED]

Abusive Behaviour

Assist BC Securities - 2010-0000549

Tues

Day off- Exc for Saturday

(2010-JAN-09)

2010-JAN-05

Weds

300. Att - RRRR

Don & Rich - Dayshift .

2010-JAN-06

Don & I to Surveillance

RE: VPD Robbery case / RRRR

PC Richard COULTHARD # 2065

PERSONAL INFORMATION [REDACTED]

PERSONAL INFORMATION [REDACTED]

2010-00-205

VPD file # 10-849

Page

Mon

Date 2010-JAN-04

RCLC - Rich, Don & D.

Redacted - FINTRAC

1330 Tried calling **PERSONAL INFORMATION**
WO # 112310 Message machine - message left.

1335 WO # 112881 - Tried **PERSONAL INFORMATION**
Mailbox was full - unable to leave a message.

Kelowna changes Jan 2 - 2010-0000333
PERSONAL INFORMATION - Abusive Behaviors.

Assist BC Securities - 2010-0000549

Tues Day off - Exch for Saturday (2010-JAN-09) 2010-JAN-05

Weds 1300 Aft - RRRR
Don & Rich - Days off. 2010-JAN-06

Don & I to Surveillance

V3: Operational File - Current Status Unknown

2010-00785

Weds.

Date 2010-1AN-06

Suspect veh: green Mitsubishi Eclipse
Vehicle license plate captured by
Bren WORNER (?? 425): WORNER
will also submit an additional report
on 1/18.

425 DHS (above noted license plate).

1900 Message left for
2009-0009316.

PERSONAL INFORMATION PERSONAL INFORMATION

V3: Operational File - Current Status Unknown

Vernon File 09-28397 St. M. INNES

Thurs ODS

Date 2010-JAN-07

Fri ODS

2010-JAN-08

Sat
~~

RRCR Att - Alone

2010-JAN-09

1/2 day only in lieu of Dec 31st

RE: Immigration Document
dated Sept 22, 2005

PERSONAL INFORMATION

I opened BCLC incident 2010-0001243

RRCR 2010-0001061 "Stink Bomb" BCLC
Banning to be requested.

Mon

2010-JAN-11

RRCR - Don, Rich + I.

RE: BC Securities Request

PERSONAL INFORMATION

Response was sent : BCLC 2010-000549

1-Year Banning submitted 2010-0001061.

1/2 day ODS.

Page

Tues

Date 2010-JAN-12

RRCR - Don + J.

V3: Operational File - Current Status Unknown

5-Year Banning Request
Don - approved but amended it to 5 years.

Redacted - FINTRAC

Nels ODS

2010-JAN-13

Thurs - RRCR

2010-JAN-14

Don, Rich + J.

Cheryl Shaphra & Christian Lane
(Immigration) came to the office to
discuss **PERSONAL INFORMATION**
- "No go areas."

WO# 112881 New # **PERSONAL INFORMATION**
PERSONAL INFORMATION

1330 Contacted **PERSONAL INFORMATION**

the situation. She advised I siding with
the casino. She advised no problem, she
just won't gamble in B.C. again.

Tues

Date 2010-JAN-12

RRCR - Don & J.

V3: Operational File - Current Status Unknown

PERSONAL INFORMATION
[REDACTED]

3-Year Banning Request
- approved but amended it to 5-years.

Redacted - FINTRAC

Nids ODS

2010-JAN-13

Thurs - RRCR

2010-JAN-14

Don, Rich & J.

Cheryl Shaphra & Christian Lane
(Immigration) come to the office to
discuss [REDACTED] PERSONAL INFORMATION
- "No go areas."

WO# 112881 New # [REDACTED] PERSONAL INFORMATION

PERSONAL INFORMATION
[REDACTED]

1330 Contacted [REDACTED] PERSONAL INFORMATION + explained
the situation. She advised I siding with
the casino. She advised no problem, she
just won't gamble in B.C. again.

Page

Thurs OBS

Date 2010-JAN-07

Fri OBS

2010-JAN-08

Sat RRCR Att - Alone
~~~ 1/2 day only in lieu of Dec 31<sup>st</sup> 2010-JAN-09

RE: Immigration Document  
dated Sept 22 2005

**PERSONAL INFORMATION**

I opened BCCLC incident 2010-0001243

RRCR 2010-0001061 "Stink Bomb" BCCLC  
Banning to be requested.

Mon

2010-JAN-11

RRCR - Don, Rich + J.

RE: BC Securities Request

**PERSONAL INFORMATION**

Response was sent BCCLC 2010-000549

1-Year Banning submitted 2010-0001061.

1/2 day OBS.

Thurs.

2010-JAN-14

Date

1345

## Contacted **PERSONAL INFORMATION**

WO #~~172310~~ 1/23/10

He was advised of the 2 gold card transactions.

His question now was - with - 25,000 points used, does BCLC still send out promotions.

Active BC Gold card - the patron will keep getting promotions.

Review with Glenn WORNER

**PERSONAL INFORMATION** (f) #64135

Verified w/in cheque \$50K Dec 30.

Fin

2010-JAN-15

RLCR - Rich & J.

(000) Meeting at BCLC office with  
Dong MORRISON (Rich & J).  
**RE: PERSONAL INFORMATION** barring.

## Redacted - FINTRAC

BCLC 2010-0001243

**PERSONAL INFORMATION**

BCLC Barring Request completed.

Page

Fri

Date 2010-JAN-15

2009-0050584

PERSONAL INFORMATION

PERSONAL INFORMATION

BCLC Banning Request completed.

Mon

AOL

2010-JAN-18

to

AOL

2010-JAN-24

SUN

Mon

2010-JAN-25

RCCR - Don + J (Rich off)

Edgewater 2010-0003382 Unattended  
child. Jan 24, 2010.

2010-14023

Verified Win Cheque \$200K Jan 23/2010  
PERSONAL INFORMATION Cheque #12324

Issued by Roy Chai #23358 MDB 7,8,11+12  
Paid in cash \$20K

Buy-in \$20K @ 8:45 p.m.

Cash-out \$220K @ 2:23 a.m.

VPD

2010-0003478

Edgewater 2010-0003382

Suspect -

PERSONAL INFORMATION (f)

DOB:

Redacted - VPD

Redacted - VPD

Redacted -  
VPD

Citizenship #

Redacted - VPD

Ph #

Redacted - VPD

Page

Mon

Date 2010-JAN-25

Security - Joel CRAWFORD

V2: Police Investigative Technique

Security - PERSONAL INFORMATION

PERSONAL INFORMATION

- Front desk
- Security supervisor

PERSONAL INFORMATION

- Surveillance

Tues

2010-JAN-26

Edgewater - (Stone & Tom AOD)  
called the Ministry & determined:  
Surrey Office Ministry of Child  
Services.

2010-00037782

Stephanie CAUHY PERSONAL INFORMATION  
Social worker handling PERSONAL INFORMATION case.

Page

Tues

Date 2010-JAN-26

0935 I left a message for CAUHY to call me.

1200 At BCLC office. Lunch with Gord FRIESEN.

1315 Meeting - Gord FRIESEN, Doug MORRISON & I.

Subjects covered:

Records Mgt - BCLC Barrings  
- FINTRAC Hard Copy Reports

Lack of STR reporting / proper follow-up. Fear of providing adequate documentation.

Intel reporting with L.E.

Lack of documentation.

Conclusion:

Assist with STR from Dec 09.  
Previous STRs / reporting will be subject of next BCLC meeting.

1600 Depart BCLC.

Weds

Date 2010-JAN-27

RRCR - Don, Rich + I

Met with Albert TAN - Floor Mgrs  
RE: **PERSONAL INFORMATION**

2010-0003717  
verified win  
cheque # 12324 for \$200K Jan 23.  
checked \$5K float cards:  
 $MDB 5, 7, 8, 11 + 12 = 36 \times \$5K = \$180K$ ,  
I was satisfied that the \$20K  
discrepancy was due to table  
changes b/c at the end of play  
cashed out for \$220K +  
took \$20K in cash - \$200K cheque.

BCLC  
**PERSONAL INFORMATION**  
A/N report completed on 1 track.

1400 Inter Agency Meeting - RRCR  
Rich Duff, Alan CLIFFE, Clay BROWN,  
Dong SEMPLE, Gary LUK, Manly,  
Carey MAH, Rich, Don + I; Jim WALL.

V3: Operational File - Current Status Unknown

Weds.

Date 2010-1AN-27

V3: Operational File - Current Status Unknown

Next meeting - End of March.  
March 24<sup>th</sup> - GVTAPS

1530 Don, Rich, John, Gord, Doug & I met at BCCLC office RE: chip passing policy.

A rough draft of a progressive chip passing site / BCCLC barring was reviewed.

"Work in Progress" at this point.

1700 Gord, Don & I discussed lack of FINTRAC reporting at BCCLC.

1730 Depart -

→ 1430 Rec'd a call from Stephanie CAHAY - Child services. She adv it was a 4 month old boy. She confirmed she rec'd details from VPD. She appreciated me following <sup>Page</sup> up.

Thurs

Date 2010-1AN-28

RRCR - Don, Rich & I.

Verified Win \$50K Jan 27

Cheque # 12333  
at 8:30 p.m.

PERSONAL INFORMATION #10615

LCT record

Buy-ins 7:15 pm. \$10,000.

Cash-out 7:40 p.m.

\$210K ~~\$160K~~ cash, \$50K cheque.

BCLC 2010-0003859

Issued by Don J. HANSON # A331 Floor Mgt.

1040 Fl Mgt Oscar CHOW assisted.

checked \$5K float card.

Approx 7:30 pm.  $10 \times \$5K = \$50K$

Also checked earlier play.

got - 33  $\times \$5K$

BCLC 2010-0003859 completed.

2010-0003382

PERSONAL INFORMATION

5-Year

BCLC Banning Request completed.

AOL until 2010-FEB-09  
(Kauai)

Tues

Date 2010-FEB-09

RRCR - Don & Rick & I.

Looking after Stan YAHOKOSKI's sites  
until 2010-FEB-16.

2010-0001243 **PERSONAL INFORMATION** - The BCCC  
Banning - still not in effect.

2010-0005364 Vernon Feb 7, 2010  
Theft from waitress by waitress (coworker).  
**PERSONAL INFORMATION** - victim.

**PERSONAL INFORMATION** suspect.  
I left a message with Barry HALPENY (PES).  
Vernon Surveillance Sir Lundy  
contacted. Notes as per that.

Barry HALPENY called back. He  
just interviewed the suspect. He will  
likely pull her registration.

No other incidents for follow-ups  
in Kamloops, Kelowna or Vernon.

Weds

2010-FEB-10

RRCR - Don, Rick & I.

\$15K

2010-0005678 RRCR Feb 9 - chgs Each / PCF Act.  
Taken over by Don MERKEL.

Page

Weds.

Date 2010-FEB-10

2010-0005664

PERSONAL INFORMATION

Feb 9

\$48K buy-in / Memorial Day - took  
chips to hotel room. Don Merkel case.

V3: Operational File - Current Status Unknown



0915

Let Ennis & Rich Duff to our office  
RE: Meeting with Rich, Dan & I.

PGF account - tracking wins/losses  
- each last night

PERSONAL INFORMATION

Rich Duff said

PERSONAL INFORMATION

has a lot of

Page

Weds.

Date 2010-FEB-10

Asian contacts - operates similarly to  
junket - brings in high level players -  
buys-in for them (later extracted)  
this statement.

Agreed PGF accounting of wins/losses  
policy very difficult to track when  
table jumping /进取ive play.

1030 BCLC Monthly Meeting.

V3: Operational File - Current Status Unknown

1500 2010-0005664 I spoke to Srdjan TRAIKOVIC.  
Further footage was discovered where  
[REDACTED] returned to the casino with  
2-3 males after midnight. The footage is  
just being saved & will be advised when  
ready for review (tomorrow).

Edgewater Abandoned Child Feb 9  
2010-0005655 For review.

From Rich PANNU - see # subj #46374.  
Page

Weds

Date 2010-FEB-10

1740 At Edgewater  
Reviewed Kamloops, Kelowna &  
Vernon Itrah files

Reviewed video footage  
2010-0005655 Abandoned children  
Male suspect - [REDACTED] PERSONAL INFORMATION  
Itrah report completed.

1840 Depart

Thurs

2010-FEB-11

RCCR - Don, Rich & J.

Stan's locations checked - nothing  
for follow-up.

PGF / Verified checks - RCCR  
Nothing for follow-ups.

V3: Operational File - Current Status Unknown

Page

Thurs

Date 2010-FEB-11

1000 Meeting at BCLC - PGF Accounts

Kevin SWEENEY, Jim HUSLER, Doug, Gord,  
Don & I.

Reviewed OPED's audit of PGF Accts.

Investigators' responsibilities

- ① Random checks (open trials) to determine valid re-deposits, losses etc
- ② Mandatory (trial incident) follow-up on PGF verified wins/re-deposits
- ③ Grey areas to determining win/losses/re-deposits. Check with Floor Mgr for their comments

p.m. RRCR office

Fri

2010-FEB-12

1030 Edgewater - alone

Edgewater 2010-0005930 Owner of false ID  
to be added as a participant

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

NOL: PERSONAL INFORMATION

Regional Office

Redacted – Not Relevant  
(Personal Information)

Page

F.R.

Date 2010 FEB-12

Redacted – Not Relevant (Personal Information)

Kelowna LCC Feb 11 2010-0005882  
Theft of slot ticket. S.A.G. / open.

1255

RE:

PERSONAL INFORMATION

PERSONAL INFORMATION

I called Cheily Shapra in relation to yesterday's email: ( PERSONAL INFORMATION returned to China in May 2009). She advised:

- [REDACTED] returned to China voluntarily & she is in contact & cooperating with Chinese Authorities
- [REDACTED] was already divorced by [REDACTED] is not expected to return to Canada.
- [REDACTED] immigration release document is no longer in effect (no go casinos).

RE: BCLC Barring 2006-0013141

Sent a request to void a/n BCLC barring.

Mon  
V3: Operational  
File - Current  
Status  
Unknown

Date 2010-FEB-15

Edgewater alone

checked stairs sites.

V3: Operational File - Current Status Unknown

Redacted –  
Not Relevant  
(Personal  
Information)

2010-0006322 Unattended Children  
Edgewater, Feb 14 @ 13:31 hrs.  
Bees garden 1st Floor Patio,  
2 Asian boys, approx 10 yrs.

Page

Mon.

Date 2010 FEB - 15

8 minute later. Parents entered & attended.

13:11:05 his parents into casino  
W/R & coffee

13:16 Boys in beer garden  
Parents play slots.

## Redacted – Not Relevant (Personal Information)

I spoke to Tom PLANTE by phone. He'll be back to work tomorrow & contact the Security Mgr Allen KING to determine why BCLC policy was not followed i.e. contact the Ministry /BCLC /Police RE: Abandoned children.

1400 Viewed following with Edgewater surveillance Brian OWENS.

2010-000 6322

2010-000 6361

Reports written.

Page

Tues

Date 2010-FEB-16

Edgewater - alone .

No new Itrah reports for follow-up.  
File work .  
1/2 day ETO .

Weds

2010-FEB-17

Edgewater - alone .

0830

Kelowna  
2010-0005922

0946

Redacted –  
Not Relevant  
(Personal  
Information)

Weeks

2010-FEB-17  
Date

Edgewater 2010-0006601  
Theft of IVS ticket.  
For review - Suspect is  
[REDACTED] [REDACTED] [REDACTED]

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

Reviewed apn with Yvonne LEI, Surveillance Supervisor.

Thurs

2010-FEB-18

RRCR - Apn #1.  
- 2010-0006762 [REDACTED] - Consumer Services #00283305  
- [REDACTED]

PERSONAL INFORMATION

## Redacted – Not Relevant (Personal Information)

1330 Meeting - Gord FRIESSEN, Don Marshall  
[REDACTED]

RE: Graduated BCLC Barrings  
Rough Draft -

Coffee  
1500 Meet - Fred (Sgt VPD) & Colen McDonald  
CBSA -

Fri

2010-FEB-19

ETO

Page

Mon

Date 2010-FEB-22

## Edgewater - Alone .

Edgewater 2010-0007077 False ID.  
Confiscated. What happens to 1D? - 1D in  
what name?

Edgewater 2010-0007014 Feb 19  
cheat at Play - LLBJ 9  
Laton added to the bet - confirmed.  
Dropped additional \$5 before being  
paid

\* Footage to be reviewed .

Edgewater 2010-0007370 Theft of Tip Money  
from Vue bar - Feb 21

Accused -

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

No previous history

\* To be reviewed - video footage

2010-0006915 Theft of a wallet - Edgewater  
Suspect - not 1D'd/refused to provide.

\* Video to be reviewed .

? 2010-0007235 Theft of OBS coupons - No narrative .

? 2010-0007007 Bus damaged casino property - Hit & Run.  
(Kelowna charges).

2010-0007238 Theft - Kamloops clance - leave/  
Page No Pay

Mon.

2010-FEB-22  
Date

2010-0006957 Kelowna LCC Feb 19

PERSONAL INFORMATION

PERSONAL INFORMATION

(m)

(m)

IVS ticket / cash exchange

6 bared 2010-FEB-22 24 hr.

3rd 24 hr site baring

2010-0006916 Feb 18 @ 20:56 hrs

\$ exchange

✓ PERSONAL INFORMATION

PERSONAL INFORMATION

✓ PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

gave \$ & then

bought in for \$1500.

did not receive it.

2010-0007163 Theft of IVS ticket

Kelowna LCC Feb 20

\$52.35 Form 86 ??

Page

Tues

Date 2010-FEB-23

Edgewater - alone.

Edgewater 2010-0007533 Disruptive & threatening behaviour. In custody by police.

- \* Feb 23 08:20 hrs. Footage to be reviewed.  
10 male suspect (VPP).

Afternoon, Surveillance Supervisor  
Reviews done with Yvonne LEI.

- (1) Edgewater 2010-0007533
- (2) 11 2010-0006915
- (3) 11 2010-0007370
- (4) 11 2010-0007014

Weds

2010-FEB-24.

Edgewater alone

No new Edgewater incidents for follow-up.

Reports written from previous backlog.

V3: Operational File - Current Status Unknown

Weds

Date 2010-FEB-24

## Redacted - FINTRAC

Thurs

2010-FEB-25

~~RE~~ Edgavates - alone.

2010-0007771 Feb 24 - Unattended  
children - no BCLC action required.

Reports & IT trouble.

Noon To Richmond - Lunch with Don, Rich,  
John & Ray Polumbo.

p.m. Worked at RRCR with Don &  
Rich RE: Graduated Barings.

Fri

2010-FEB-26

Edgavates - alone

2010-0007954 Theft of jacket for review.  
Feb 26 @ 0230 hrs. Suspect not  
ID'd (left prior to review).

Page

Fri

Date 2010-FEB-26

RE: Kelowna 2010-0007163 Theft of IVS.  
I called Surveillance & asked that they  
submit a Form 86.

RE: Kamloops Clones 2010-0007238  
Feb 20 - Left Bar w/o paying  
No video review.  
Called GIM Des OLSEN,  
1-250-854-1030

PERSONAL INFORMATION

V3: Operational File - Current Status Unknown

I reviewed footage with Lynn Heaton.  
2010-0007163  
Viewed from another camera angle / walked &  
Nothing unusual spoke together.

V3: Operational File - Current Status Unknown

Page

Mon

Date 2010-MAR-01

Edgewater - alone

2010-0008369 Edgewater - Male patron mistakenly took victim's chips worth \$115.00. Video review to be done.

2010-0008423 Edgewater - Point closing.  
[REDACTED] [REDACTED] [REDACTED]

Confirm BCOL info.

2010-0008369 video reviewed with Lynn Heaton. It did not look like an intended theft.

Male patron to be added to media. Security Joel CRAWFORD to be contacted by Lynn to determine whether ID was obtained.

[REDACTED]

ID confirmed through a ICBC check.

Webinar viewed for Salesforce.

Page

Tues

Date 2010-MAR-02

Edgewater alone.

No new Edgewater incidents for investigation overnight.

Weds

2010-MAR-03

Edgewater alone.

\* Edgewater 2010-0008627 March 2<sup>nd</sup>  
Susp. Financial [REDACTED] [REDACTED]  
Minimal Play \$5,000 buy-in with

For review - Cancel - Tom Plante will  
follow-up -

Meeting at Edgewater with Saseen  
GREY - LE Assistance.

1000

Approf

[REDACTED] [REDACTED] called my cell. He wanted to  
set up a meeting with me at the Shangra  
La on Thursday. I advised Rich PANNI was  
the investigator & to phone him at [REDACTED].  
I also advised that dinner at the  
Shangra-La was not an appropriate location.  
I also advised BCIC investigators would  
require [REDACTED] present in order to  
speak about his case. He understood.  
I also advise the 2 BCIC investigators would

Page

Weds

Date 2010-MAR-03

be present.

V2: Police Investigative Technique

V3: Operational File - Current Status Unknown

Dom Plante to Edgewater - video review  
Non-payment RE: Vandalism 2009-0009316  
completed.

Thurs

2010-MAR-04

Edgewater - alone  
law Enf. Policy - Amstanc worked on -  
Noon to Richmond  
met with Dan & Rich.

Fri

2010-MAR-05

Edgewater 2010-0008892 K. Margarita  
Theft of \$20. Video review required  
u/k male - PERSONAL INFORMATION

Edgewater 2010-0008899 Counterfeit \$20  
u/k male - PERSONAL INFORMATION

Page |

Fin

Date 2010-MAR-05

V3: Operational File - Current Status Unknown

Subject profile & jpg photo forwarded  
to Doug Spencer via email.

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

DOB:

PERSONAL INFORMATION

V3: Operational File - Current Status Unknown

(3) 2005-0030327 Burnaby GC dated Oct 29, 2005  
(1D requested for an (CT) - Produced  
ID in the name [REDACTED]  
Chinese Citizen (or P)

V3: Operational File - Current Status Unknown

Fri

Date 2010-MAR-05

V3: Operational File - Current Status Unknown

Mon

2010-MAR-08

Edgewater - am

Checking Squamish for Tom.  
2010-00091264 LCT transaction - 3<sup>rd</sup> Party Cash-out - Reports not completed - occurred 200-MAR-07.

Edgewater 2010-0009122 PERSONAL INFORMATION  
cheat at Play - March 6, 2009.

Picked up Counterfeit \$ at Edgewater.  
Assisted by Mel THOMAS.

PERSONAL INFORMATION

PERSONAL INFORMATION

SID: 50981 (f)

Rec'd an email from Lyn Prasad to call her RE: her recent sale, possibly (River Rock 2010-0009125) I called. She was mainly interested to know her "end date". I advised her.

Page

Mon

Date 2010-MAR-08

Supplemental reported on ~~stack~~ (King Koshi).

V3: Operational File - Current Status Unknown

Tues

ETO day

2010-MAR-09

Wed

2010-MAR-10

RRCR- Rich + J.

Subject

PERSONAL INFORMATION

Subj # 16996.

1030 BCLC Monthly Meeting  
Gord / Doug / et al

Page

Weds.

Date 2010-MAR-10

p.m.

V3: Operational File - Current Status Unknown

Approx  
1600

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

Rich Farina & I met with [REDACTED]

Met in an interview room next to the  
BCLC lobby RE: [REDACTED] & [REDACTED]'s 2 year BCLC Banning.  
[REDACTED] PERSONAL INFORMATION

- email rec'd this date for [REDACTED]  
which mainly related Jan 4, 2010 incident  
which [REDACTED] was determined not involved.
- BCLC Banning related offence date  
Jan 4th. Rich FARINA agreed  
to amend the BCLC letter & re-send  
it to [REDACTED]

[REDACTED] admitted to going to Starlight  
& playing during his recent 14 banning.

- 34 violations of previous BCLC  
banning related

- occupation - DVD equipment  
manufacturing business

- offence date actually in Feb.

- I advised 2 yr BCLC banning  
will not be amended.

Adv. he can appeal by  
hiring a lawyer, but in my  
opinion the video footage reveals  
the incidents which led to the

Page

Date 2010-MAR-10

2 year BCLC ban, and an appeal will not change BCLC's position

PERSONAL INFORMATION

PERSONAL INFORMATION

asked on [REDACTED]'s behalf whether a trial period to allow [REDACTED] to return.

I advised BCLC made a decision & we were not prepared to change that. Otherwise other patrons would feel they were also entitled to a second chance.

Rich adv he would send a letter to amend the date, & consider the discussions today.

1755 Meeting ended.

Thurs

2010-MAR-11

RRCR - Rich, Dan & I.

Further email rec'd from [REDACTED] this date. I spoke to Rich Pannier & he will report yesterday's meeting in a BCLC only file.

PERSONAL INFORMATION

BCLC Banning sent for Edgewater 2010-0009122.

PERSONAL INFORMATION

Page

FRI ETO Day

Date 2010-MAR-12

Mon

2010-MAR-15

RRCR - Rich, Don & J.

Checking Stan's sites (Mon & Tues).

- Kamloops LCC 2010-0010004

Theft / Found IVS ticket March 12

\* Handled by Steve BEEKSMA - (Kamloops site)

① RRCR 2010-0010090 LU, Peng Cheng  
Loitering - March 13

② Kelowna LCC 2010-0010315 Theft of credits.  
March 14

③ Kelowna LCC 2010-0010151  
VSE - false name given : March '13.

PERSONAL INFORMATION

p.m. lunch with GVTAPS - Jim Garnett  
& Doug Spencer. (Don + J.)

Tues

2010-MAR-16

RRCR - Dan, Rich & J.

Vernon 2010-0010314. - March 14

PERSONAL INFORMATION

Spitting, threats, swearing,  
Inappropriate behavior.

Page

Tues

Date 2010-MAR-16

Rec'd a call from Barry Halperny CPED  
RE: 2010-0006208

**PERSONAL INFORMATION**

Surname is spelled [REDACTED] <sup>not</sup>   
PERSONAL INFORMATION

[REDACTED]  
as presently on /trah.  
has court in Surrey on  
March 22 @ 1:30 p.m. Presently  
held in custody by B.C.P.C.

Service of BCLC Banning can be  
done then.

- Coffee with Don, Rick, & Richmond Corp.  
Follow-up calls to Vernon &  
Kelowna.

BCLC Banning submitted for  
Liu, Peng Cheny 2010-0010090.

Weds

2010-MAR-17

RRCR - Don, Rick & I.

## Redacted - FINTRAC

1015 At BCLC - Spoke with Gord FRESEN  
about the following:

Page

Weds.

Date 2010-MAR-17

- GPED - Clay Brown request to be utilized of LE Assistance.

V3: Operational File - Current Status Unknown

-

- Geographic Profiling at RRCK  
lunch - Brad, Dan, Rich & I to discuss geographic profiling.

p.m. LCTs - geographic profiling per preview for work-up

Thurs.

2010-MAR-18

RRCK - Dan, Rich & I

Rich & I worked on LCT Geographic Profiling.

1000 BCLC office

All investigators attended a Salesforce Webinar

p.m. LCT Geographic Profiling

Page

Fri

Date 2010-MAR-19

Evening Shift - RRCK - alone.

No RRCK incidents required follow-ups.

Worked on Vernon 2010-0010314 / 2010-0010316

PERSONAL INFORMATION

[REDACTED] - cause a disturbance.

V3: Operational File - Current Status Unknown

Mon

2010-MAR-22

RRCK - Rich & (Don offish).

## Redacted - FINTRAC

1200

I attended the Surrey Pre-Trial  
Centre & personally served [REDACTED]

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

I explained the  
BCCC Letter & 3-Year BCCC Barung  
Notice to him. He crumpled both  
up & said "Why are you wasting  
my time coming down here? I'm  
just going to use this to wipe my  
ass." I said "that's fine".  
He crumpled it & then took it  
with him.

Page

Mon

Date 2010-MAR-22

Lunch with Asian Probe Team  
Sgt. Ed HIPSZ, Cpl. Steve LY  
Cpl. Dave Yen & Sgt. John SHAM.

Attended RCMP HQ Surrey.  
Dropped my card for Sgt.  
Patrick HUGHESON (not in)

Returned to RRCR

BCLC 2010-0011416 Verified Cheques  
Report PERSONAL INFORMATION [REDACTED] #16215

Tues

2010-MAR-23

BCLC 2010-0011416

RRCR - Don, Dick + J. #16215 Land Developers.

March 20 \$30 cheque # 12505

PERSONAL INFORMATION [REDACTED]

\* No buy-in  
\$5,600 paid in cash } Mar 20  
\$30,000 cheque } MDB 10 10:59 am

\$24,250. paid in cash Mar 21 01:50 am.

Buy-in MDB 07 Mar 20 @ 02:00 \$10,000

I checked the \$5K float card for  
MDB 10 - \$30K is verified there

Page

BCLC0011939.145

BCLC0011939.145

Tues

Date 2010-MAR-23

Meeting at BCCLC - Don, Rich + I.

- changing Itouch <sup>report</sup> details - Cost. Compl-7 IVS Theft.
- chip "flash roll" for RCMP.
- LCTR errors - postal code.
- PIC - C.I.S. point of contact

V3: Operational File - Current Status Unknown

Weds

2010-MAR-24

RRCR - Don, Rich + I. (Don to Lanley for FINTRAC Trng Module).

P6F Account Deposit \$100K - Acct # 8  
March 19 BCCLC 2010-0011622

Fil work all day

Thurs

2010-MAR-25

RRCR - Rich + I (Don working elsewhere)

P6F account - # 61095 BCCLC 2010-0011622  
Enquiries at cage + Table Mgr.

Page

Thurs.

Date 2010-MAR-25

1000

V2: Police Investigative Technique

1125 Meeting complete

Dave Pacey requested an answer about saving verified wins over \$25K. It's a lot of work for them if we don't review it all.

pm. Reviewed footage with Dejan 2010-001031 to clarify my video review 2 days earlier.

Spoke with Stan

2010-0010314 / 16

RE: [REDACTED] PERSONAL INFORMATION

He advised to write the banners w/o the incidents not reported.  
He will be in Vernon soon & talk to them about proper reporting.

Page

10028

FRI

Date 2010-MAR-26

RRCR - Rich + J (Don working from home).

## Redacted - FINTRAC

PERSONAL INFORMATION

BCLC Banning (SIB:16010)

2010-0011585

V2: Police Investigative Technique

Mon

2010-MAR-29

RRCR - Rich, Don + J.

PERSONAL INFORMATION

PGF Re-Deposit \$20K

#45627

BCLC 2010-0012425 Occurred 2010-MAR-27 PGF Acct # R

Disbursements/Withdrawals LCT 20100008267 Mar 26/27

Mar 26 @ 11:30 p.m. \$5K Withdrawal for bby-in

Mar 27 @ 00:30 a.m. \$5K " "

Mar 27 @ 02:30 a.m. \$10K " "

Page

Mm

2010-Mar-29

LCT 2010 0008267

Buy-ins:

March 26 @ 11:41 p.m. \$5K

March 27 @ 00:00 a.m. \$2K

March 27 @ 00:33 a.m. \$5K

March 27 @ 01:31 a.m. \$1K

March 27 @ 02:30 a.m. \$10K

LCT 2010 - 0008306

No Buy-ins

Re-Deposit \$20k Mar 27 @ 10:00 a.m.

Cash-out \$390.00 Mar 27 @ 10:00 a.m. (paid in cash)

Reviewed with Denny L.A.I.

MDB 27 02:30 and 9:05  
 $5 \times \$5K = \$25,000$ .

PERSONAL INFORMATION

won

2010-0011963 March 26 LNU female

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

Theft of larvae

Bothering a patient - site banned 24 hrs.

Viewed an incident at Surveillance  
with Djordje TRASKOVIC

Page

Tues

Date 2010-MAR-30

RRCR - Rich + J (Don working in Langley)

PGF Re-deposit \$25K

PERSONAL INFORMATION

PERSONAL INFORMATION

#45627

March 29 @ 5:23 a.m. PGF Acct # 2

BCLC 2010-0012571

PGF Acct Reports completed:  
2010-001245 + 2010-0012571

A Gord FRIESEN - Email rec'd \*  
Cheat at Play - Edgewater.  
2010-0011595

Ray Sam - attended office to discuss it.  
Also forwarded to RCR Mgt.

Weds

2010-MAR-31

RRCR - Rich, Dan + J.

V3: Operational File - Current Status Unknown

Wed

Date 2010-MAR-31

V3: Operational File - Current Status Unknown

V3: Operational File - Current Status Unknown

Weds.

Date 2010-MAR-31

V3: Operational File - Current Status Unknown

Email sent to cheryl shyster  
RE: BCCLC 2010-0012719

0100 lunch - BCCLC office

V2: Police Investigative Technique

1400 BCCLC Monthly Investigators Meeting.  
Working Groups

1500 off duty

2010-APR-01 ETO

2010-APR-02 to 2010-APR-05 via phone

STAT 1011

Page |

Tues

Date 2010-APR-06

1300

RRCR - Don, Rich & I. (Don & Rich - days)  
I worked evening shift

RRCR 2010-0013012 [REDACTED]

PERSONAL INFORMATION

[REDACTED]

PERSONAL INFORMATION

Clip Ech

RCCR 2010-0013012 + 2010-0012997

**PERSONAL INFORMATION**

- Theft of purse

X-ref 2010-JAN-02 incident 2010-000330

Weds

2010-APR-07

RRCR - By myself (Don at BCLC + Rich off)  
Rich back in.

2010-0011963 [REDACTED]

PERSONAL INFORMATION

PERSONAL INFORMATION

BCLC

Barring (2 Years) sent via email.

RE: BCLC 2010-0012719

I attended the cage and was assisted by the cage manager

\* I looked at PGF #1 and PGF #8.

There was an error on 2010-MAR-31,  
Rich Pardee & I were looking  
at PGF #8 & reported the wrong

Page

Weds

Date 2010-APR-07

PERSONAL INFORMATION PERSONAL INFORMATION

DOA, BCCLC + address for long (PGF #1). We instead reported the same data for PGF #8 in error.

BCCLC 2010-0012719 was corrected this date.

## Redacted - FINTRAC

Thurs

2010-MAR-08

RRCR - Don + J + Rich.

No new files. PGF presentation @ 10:00 by Don Merhej.

1000 PGF - Presentation at BCCLC

p.m. Back at RCR.

Fri

2010-APR-09

RRCR - Rich + J (Don at BCCLC)

RRCR 2010-0013953 Theft from NRT April 9<sup>th</sup> BCC:1198TE

Salesforce / Consumer Services Case # 00295403  
Williams Lake -

PERSONAL INFORMATION

PERSONAL INFORMATION

Page

Fri

Date 2010-APR-09

1100

Rich & I obs : (S10: 58772.)

PERSONAL INFORMATION

PERSONAL INFORMATION

at the main cage cashing \$45.

Person of interest - Surveillance requested via email to do a review & log info into an ITRAK file.

Also phoned Dave Pacey & requested some.

RE: Salesforce Case # 00295403

Chances Signal Point

PERSONAL INFORMATION

CSOM

Chances

PERSONAL INFORMATION

Message left :

1145 Video footage reviewed 2010-0013953

Assisted by Sejan

Reports are accurate

V3: Operational File - Current Status Unknown

Page

BCLC0011939.155

BCLC0011939.155

Mon

Date 2010 APR-12

RRCR - Dan, Rich & J. (10:30 to 18:00)

2010-0013987 }  
2010-0014110 }  
2010-0014200 }  
2010-0014360 }  
2010-0014478 }

(m) DOB:

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

(SID: 58772)

U.S. Foreign Exchanges  
occupation: Trading

**PERSONAL INFORMATION**

BCL: PERSONAL INFORMATION

1540

Instead of reviewing all the video of the a/n,  
I reviewed the narrative reports & it  
seems [REDACTED] is playing consistently &  
"rolling over" his warnings when he  
can break even & then cashes in  
to receive U.S. \$ again.  
There appears to be nothing suspicious  
about his U.S. exchanges or play.

I spoke to Surveillance supervisor  
Jack DEMPSEY about his play & also,  
watched [REDACTED] live as he was presently  
playing at an E2 table on the main  
floor (RRCR 2010-0014478).

I advised Jack Dempsey that future  
monitoring will not be required. I  
also advised that I would check with the  
Cage Mon to see if they suggest anything

Page

Date 2010 APR-12

Mon.

suspicions about [REDACTED] cage  
activities.

PERSONAL INFORMATION

PERSONAL INFORMATION

Worked on Banning for  
2010-000330 Theft of purse

Tues

2010-APR-13

RRCR - Don, Rich + J. (10:30 to 18:00)

RRCR 2010-0014543 April 12

PERSONAL INFORMATION

PERSONAL INFORMATION

- Point chasing

(SID: 65906)

Video reviewed + 2-year BCLC  
Banning was requested.

RRCR 2010-000330 Theft of Purse  
1-17 BCLC Banning sent.

Weds

2010-APR-14

RRCR - Don, Rich + J.

1030 BCLC Monthly Meeting

Returned to the office at RRCR.

Page

Thurs

Date 2010-APR-15

RRCR - Don, Rich & I (I started @ 10:30)

Salesforce / Consumer Services # 00296622  
**PERSONAL INFORMATION**

(calling for her mother)

April 9 between 10:00 p.m. & midnight at  
River Rock. Slot Machine prize disputed.  
"Mystery Hit".

Frank incident # 2010-0014095

Fri

2010-APR-16

RRCR - Rich & I (Don to Starlight - In @ 10:00)

(1) RRCR 2010-0014917 April 15 chip passing @ 20:46  
\$110K Buy-in by [REDACTED] **PERSONAL INFORMATION** [REDACTED] (wife) + then \$100K  
chip pass to [REDACTED] **PERSONAL INFORMATION** [REDACTED] **PERSONAL INFORMATION**  
LCT was later split \$10K / [REDACTED] \$100K.  
Not Warned by TG Shift mgt Ann Citi.

(2) RRCR 2010-0014922 April 15 @ 21:34 chip pass  
[REDACTED] **PERSONAL INFORMATION** [REDACTED] **PERSONAL INFORMATION**  
passed 4X \$5K chips to

Ann Citi spoke to them about chip  
passing. "Friends" better luck to bet &  
pool money together.

1/100 RE: 00296622 Consumer Services

Page

ERI

Date 2010-APR-16

spoke to the Slot Mgr, Mol USMAN.  
Reports on 1st slot are accurate - no  
change in circumstances. The BCLC  
Tech verified the jackpot as paid.

1510

I spoke through a Tonguegab  
interpreter Maria # 1542 to mrs.  
PERSONAL INFORMATION - Consumer Services # 00296622.

Lengthy phone discussion (conf. call)  
about the issue.

PERSONAL INFORMATION mrs. [REDACTED] & presumably her husband  
(in the background).

2nd spin once the BCLC Tech  
dealt with the slot machine of mrs.  
PERSONAL INFORMATION

[REDACTED] thought there was a 2<sup>nd</sup> jackpot  
that was not paid - referring to  
the "mystery" win.

1630

At Surveillance - video review  
with Dejan JANKOVIC

2010-0014917 + 2010-0014922.

Also viewed video today for 13:21  
hours when [REDACTED] produced 8x 85K clips  
& played. Surveillance adw [REDACTED]  
didn't play yesterday, but he was  
playing today.

2010-0014917 \$120K wife brought it in

Page

FR1

Date 2010-APR-16

a bag. I asked Bejan to review.  
& save footage of her arrival with  
the bag (from vehicle or another person.)

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

[REDACTED] supplied \$60K (\$50K-20s +  
\$10K - \$100s) for the chips that [REDACTED]  
bought in earlier. Bejan added a  
supplemental.

Case #

1710 RE: 00296622 Mrs [REDACTED]

PERSONAL INFORMATION

BCLC Techs:

Luis LIZARDO & Yu-An Chen.

Case # 00296622 was closed.

Mon

2010-APR-19

RRCR - Rich & J (Don at the Villa etc.)

(1) RRCR 2010-0015147 [REDACTED] + [REDACTED] Chip Eng  
April 17.

(2) RRCR 2010-0015312 [REDACTED] PERSONAL INFORMATION Silver Surfing  
April 18

(3) Verified Cheque Win # 12599 \$40K  
MDB 9/10 April 16/17 BCCLC 2010-0015463  
[REDACTED] PERSONAL INFORMATION PERSONAL INFORMATION SIB: 18335 (m)  
LCT 20100010385 No Buy-in \$40K cheque / \$8K cash  
Page

Mon

2010-~~Date~~ APR-19

RF: Consumer Services Case # 00295403  
[REDACTED] PERSONAL INFORMATION [REDACTED] PERSONAL INFORMATION [REDACTED] PERSONAL INFORMATION

1145 Attempted A/W # - busy.

Reviewed video footage with Dave Pacey:

- ① 2010-0015147
- ② 2010-0015312
- ③ BCLC 2010-0015463. Also rec'd a copy of the trading card not located this a.m.

Tues

2010-APR-20

RRCR - Don, Rich & I (Rich later, am).

PGF Master File / Verified Win Master.  
2009-0050143 moved from Verified Win (voided)  
to PGF 2010-0015603

1700

Rich Duff, Erin, Elsie & King. PGF  
Meeting with Don & I.  
Next meeting - May 13 - PGF Audit  
Review.

Info for Rich Pannu.

April 18 Sunday p.m. about 2-3:00 p.m.  
Security Supervisor Alex CHAN was called to

Page

Tues

Date 2010-AUG-20

the Dogwood Room for an altercation.  
Review required - email sent.

1310

RE: Salesforce 00295403 I called  
**PERSONAL INFORMATION** and spoke to **PERSONAL INFORMATION**.

She said once the cards are dealt you cannot increase the bet. Her pressing the buttons should not have caused the \$40 increase as the casino claims. She claimed the bet increased when the slot door was opened & shut. I advised I would check and get back to her.

Frank updated & Randy was contacted at Signal Points.

BCLC Banning Request submitted for  
**PERSONAL INFORMATION**  
2010-0015312

To Do:

2010-0014917

2010-0014922

**PERSONAL INFORMATION**

Page

Weds

Date 2010-APR-21

RRCR - Don, Rich ✓ J.

2010-0015639 April 18 - (Husband owed \$)  
PERSONAL INFORMATION + PERSONAL INFORMATION argument over money lent.

2010-0015706 April 21

PERSONAL INFORMATION + PERSONAL INFORMATION came to the RCR  
looking for info on PERSONAL INFORMATION hotel room  
b/c of \$ owed.

1445 Video reviews done with Dave Pacey's

(1)

2010-0015706 > RE:

2010-0015639 +

Reviewed altercation on April 18 & report  
at lobby on April 20 + table play.

(2)

2010-0014917 } +

2010-0014922 } +

involving +

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

Page

Thurs

Date 2010 - APR - 22

RRCR - Don, Rich & I.

2010-0015639 + 2010-0015706 reports completed.

I phab 2010-0014649 + Consumer # 00295403  
Williams Lake - Signal Point.  
I viewed additional supplemental +  
then tried to contact **PERSONAL INFORMATION**.  
No answer - answering machine not set  
up to receive messages.

2010-0014917 + 2010-0014922  
worked on.

1100 Meeting with John at RRCR  
(Don, Rich & I) RE: FINTRAC

lunch meeting Gord, John, Rich, Don & I.

Aft. Meeting with Gord at BCLC office  
RE: 2010-0015639 + 2010-0015706  
(Lack of RRCR reporting).

## Redacted - FINTRAC

BCLC Banning

**PERSONAL INFORMATION**

Y

**PERSONAL INFORMATION**

(as above)

Page

AFFURS

Date 2010-APR-22

1850

PERSONAL INFORMATION PERSONAL INFORMATION

by phone + adv.  
# 00295403

was contacted

BCLC Banning sent for  
2010-0014917 + [REDACTED] 2-year proposed  
for Loan Shark activities.

Fri

2010-APR-23

ETO

Mon

2010-APR-26

RRCR - Don, Rich + J.

Amended the BCLC Banning Request  
for [REDACTED] + [REDACTED] RRCR 2010-0614917  
to include 2010-0015947

① RRCR 2010-0016427 Vandalism to  
slot machine. Occurred April 26

② RRCR 2010-0016131 occurred April 24  
(suspect) Theft  
of HK chip

③ RRCR 2010-0016043 Theft of IVS Ticket

Page

Tues

Date 2010-APR-27

RRCR - Noon shift (myself) Don & Rich-days.

Video footage reviews done with Jack DEMPSEY.

- (1) 2010-0016131 Victim - [REDACTED] / Suspect - [REDACTED] (f)  
Theft of \$1K chip.
- (2) 2010-0016043 [REDACTED] + Asian woman  
Theft of \$132.50 IUS Ticket.
- (3) 2010-0016427 [REDACTED] - Poured coffee into  
slot machine - \$650. damage.
- New  
Ticket (4) 2010-0016557 [REDACTED], [REDACTED], [REDACTED] (m)  
Theft of Wallet

Reports completed /BCLC Borrowings pending.

Weds

2010-APR-28

1200 RRCR - Don, Rich & J (J started late)

RE: 2010-0014917 [REDACTED] + BCLC Borrowing.  
1230 Contacted [REDACTED] as per email rec'd from  
Gord FRISEN today. Arranged a meeting with  
[REDACTED] + [REDACTED] at BCLC office tomorrow @ 10:00.  
Stone LEE will attend (Mandarin).  
[REDACTED] Ph # [REDACTED] PERSONAL INFORMATION

1300 RRCR Hosted the Monthly Working  
Group Meeting.

Page

Date 2010-APR-28

Weds

V3: Operational File - Current Status Unknown

Page

Thurs

Date 2010-APR-29

RRCR - Rich + I.

I went to BCLC office for 10:00 appt.  
to meet with [REDACTED] & [REDACTED] with Stone LEE.  
RE: 2010-0014917

1015 Meeting with the couple. [REDACTED] also present.

PERSONAL INFORMATION

PERSONAL INFORMATION

- chemical business in China
- unemployed here
- recent immigrant from China
- pregnant & unemployed here

PERSONAL INFORMATION

Said [REDACTED] is his business partner + friend. Also his neighbour.

Both served the BCC Banung ([REDACTED] + [REDACTED]) by Stone LEE.

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

SID: 65396

1D: verbally

Remained at the BCC office & spoke to Gord FRIESEN about incident reports.

Rich was updated regarding today's meeting with [REDACTED] & [REDACTED].

Returned to BCLC office & updates incident reports.

Page

Fri

Date 2010-Apr-30

Day off- exchanged for Saturday.

Sat

2010-MAY-01

RCCR- evening shift.

① 2010-0017057 Suspicious Financial/  
Suspicious Activity. April 30 @ 21:00  
PERSONAL INFORMATION + PERSONAL INFORMATION  
+ Asian LNU male.

② 2010-0017169 Verified Cheque # 12634  
\$35,000.00 issued at MDB 22 April 30  
Tables May Sina Shangghi # 28204  
Cash-out - \$175,000 cash 3 April 30  
\$35,000 cheque 09:00 pm.  
# 11543 \$ 22,800 cash May 1 02:00  
Buy-ins \$ 17,900. at 12:35 pm MDB 21 April  
\$ 65,000. at 9:15 pm. MDB 21 30  
\$ 100,000 at 8:39 am MDB 22 May 1

③ 2010-0017171 Verified cheque # 12636  
PERSONAL INFORMATION PERSONAL INFORMATION  
# 11495 \$ 600,000.00  
issued by Rich LUK # 19049 at MDB 28  
Cash-out - \$ 600,000 cheque at 01:20 am May 1  
\$ 100,000 cash at 01:20 am 1  
MDB 28

Page |

Sat

Date 2010-MAY-01

Buy-ins - April 30 @ 08:18 a.m. \$100K }  
May 1 @ 01:00 a.m. \$100K }  
May 1 @ 01:45 a.m. \$100K } MDR 28.  
May 1 @ 01:45 a.m. \$10K }

I attended surveillance & checked with  
Dejan on video footage saved for  
2010-0016427.

Mon

2010-MAY-03

RRCR - Rich, Steve BEEKSMA ✓.  
(Don Merkl has been transferred to Starlight)

Attended Fl. Mgr Albert TAN's office.

Float cards reviewed for:

BCLC 2010-0017169

BCLC 2010-0017171

2010-0017244 Suspicious chip Eject  
occurred May 2 for \$400K in \$5K chips  
[REDACTED] PERSONAL INFORMATION [REDACTED] PERSONAL INFORMATION  
#11495 gave L14,  
Chong Fu # 15321 the chips after  
redeeming his \$600K verified win  
cheque.

1200 At Starlight with Steve & Rich.  
Met with Don Merkl RE: PGFs

Page

Mon

Date 2010-MAY-03

Reviewed with Dave LACEY:

2010-0017057 + 2010-0017244

I asked Dave Lacey for a further video review to determine what BCLC did with the \$400K in chips rec'd (2010-0017244).

Tues

2010-MAY-04

RRCR - (me) Rich, Steve + I.

Spoke to Rich DUFF RE: 2010-0016131  
Theft of \$1K chip ✓ requested the  
Sealer Supervisor to submit a  
report (key SAM email).

Also adv [REDACTED] should be  
warned - reported on iTrak when the  
warning occurs.

p.m. Michael GRAYDON /BCLC presentation  
in the RRCR Theatre .

Weds

Date 2010-MAY-05

RRCR - Rich, Steve & J.

## Redacted - FINTRAC

Thurs

2010-MAY-06

RRCR - Rich, Steve & J.

V3: Operational File - Current Status Unknown

Thurs

Date 2010-MAY-06

V3: Operational File - Current Status Unknown

1400

Thurs.

Date 2010-MAY-06

V3: Operational File - Current Status Unknown

Fri

2010-MAY-07

RRCR - Rich + J (Steve was at Starlight)

(1) 2010-0017858 Theft from Ty's Jan May 6 (Lulus)

(2) 2010-0017872 Refused 10 May 6

1000 At BCLC - PGF Meeting  
Terry Towns, Doug, Gord et al.

Page

Fri

Date 2010-MAY-07

EFT is Foreign to Canada  
Hold at Cdn bank if no account?

Len WOLOKOFF BMO

not their bank, but HSBC does b/c  
they have branches in China.

Uhh Patterson HSBC

V3: Operational File - Current Status Unknown

Also reviewed 2010-0017858 with  
Dave Pacey & updated ITrak.

Mon

RRCR - Rick

PGF Accts  
Info for Kim  
Email req  
was sent  
of buy-in

Redacted -  
Solicitor/Client  
Privilege

V-10

\$9,200.

PERSONAL INFORMATION

rewards  
on STH.

RE: EFT transfers 11-11-11  
Asia → Canada I called

Page

Fri

Date 2010-MAY-07

EFT's Foreign to Canada  
Hold at Cdn bank if no account?

Len WOLOKOFF BMO

-not their bank, but HSBC does b/c  
they have branches in China.

John Pattison HSBC

V3: Operational File - Current Status Unknown

Also reviewed 2010-0012858 with  
Dave Pacey & updated 1/Trans.

Mon

2010-MAY-10

RRCR - Rich, Steve & J.

PGF Accts listed - 2 active - Total = \$9,200.

Info for [Redacted] Case Mgr.

PERSONAL INFORMATION

PERSONAL INFORMATION

Email request

was sent for video footage records  
of buy-in during May - for on 5th

RE: EFT transfers HSBC

Asia & Canada I called

Page

Mon

Date 2010-MAY-10

John Patterson at [REDACTED]

PERSONAL INFORMATION

He adv HSBC will transfer \$ from Asia, but only to an existing account. But it is no problem for a person with an existing account in China to set up an account in HK & subsequently transfer \$.

Delivered PGF update rec'd from Kim at the cage to Terry Towns.

(1) 2010 - 0017961 [REDACTED] PERSONAL INFORMATION (VSE) Threats.

(2) 2010 - 0018068 [REDACTED] PERSONAL INFORMATION Theft at ATM

(3) 2010 - 0018082 [REDACTED] PERSONAL INFORMATION Cheat at Play.

(4) 2010 - 0018395 Verified Win Cheque [REDACTED] PERSONAL INFORMATION May 8 @ 0140 a.m. Cheque #12656 - \$33,153.50 / MBIB  
SIB: 73421 (m)  
Buy-in - None \* on the CCTR

Cash-out - \$33,153.50 May 8 cheque @ 1:20 a.m.  
issued by Roy Choi #23358  
- \$5,600.00 cash May 8 @ 1:20 a.m.

Reviewed video assisted by Greg Lee. (1)(2)+(3) above

Page

Mon

Date 2010 MAY 10

GM, Rich Duff, came to see me about  
the video review I requested for [REDACTED]

[REDACTED] PERSONAL INFORMATION

PERSONAL INFORMATION

I relayed my concern about the amount of cont'd chip passing and now I want to do a total review of the money involved (denominations) b/c the CCTs show his buy-ins were over \$2m and he was known to deal with loan sharks [REDACTED] in the past. I said we could discuss once I review [REDACTED] footage. Rich Duff made a comment [REDACTED] chip exchanges are not loan sharking. I agreed. He also commented that they were playing as friends with shared funds. I adv that this was contrary to FINTRAC reporting - determining which funds belong to who.

Rich Duff commented that the BCLC CEO [REDACTED] Michael Graydon approves of high level play and this all seems contrary to our CEO.

Dave PACEY later came by about the ap. He adv the \$600k buy-in on May 9<sup>th</sup> for [REDACTED] was a redeemed verified cheque. I acknowledged no review was needed there.

Page [REDACTED]

Mon

Date 2010-MAY-10

Dave Pacey also advised that  
buy-in on May 2nd was \$460K - all in  
20s. He was proceeding with my  
video request.

PERSONAL INFORMATION [REDACTED]

Tues

2010-MAY-11

Day off sick.

Wed

2010-MAY-12

RRCR - Rich, Steve & J.

GM, Rich Buff, requested a review  
of the 2-year Banning for  
[REDACTED] PERSONAL INFORMATION  
[REDACTED] PERSONAL INFORMATION  
[REDACTED] PERSONAL INFORMATION  
she & her boyfriend want to meet to discuss [REDACTED] leaves Friday pm  
RE: 2009-0043737

0955 Discussed at BCLC office with Gord  
Friesen, Stone Lee, Dan Merkel & Rich  
Panna.

1030 BCLC Monthly Meeting.

1415 Meeting arranged for 4/1 via Rich Buff.

RE: 2010-0018409

PERSONAL INFORMATION [REDACTED]

Weds

Date 2010-MAY-12

Reviewed video footage - assisted  
by Glenn WORNER & Bojan NIKOLIC

Thurs

2010-MAY-13

ETO - RCMP Golf Tourney.

Fri

2010-MAY-14

RRCR-Alone (Rich & Steve were off).

No new RRCR incidents for follow-up.

Review with Danny LAI Fl Mgr.

RE: 2010-00183950

Verified win cheque May 8 for \$33,153.50

Buy-in confirmed May 7 @ 22:00 by \$5,600.

Play during May 8 00:00 to 01:00 [REDACTED] won  
 $\frac{1}{2} \times \$5K = \$35,000$ .

1000 At BCIC home LFF + 1 - Attire

**Redacted - Wigmore Privilege**

GM Rich Duff attended as well &  
stayed for initial discussions  
as per reasons for the 2-Year BCIC  
Bidding - see 2010-0018901  
for complete details.

Page |

Fri

Date 2010-MAY-14

2010-

## Redacted - Wigmore Privilege

Reports was written RE: Interview  
today.

GOU \$109,940.<sup>00</sup> Buy-In requested  
video review / Crash report.  
May 13, 2010 - occurred.

Mon

2010-MAY-17

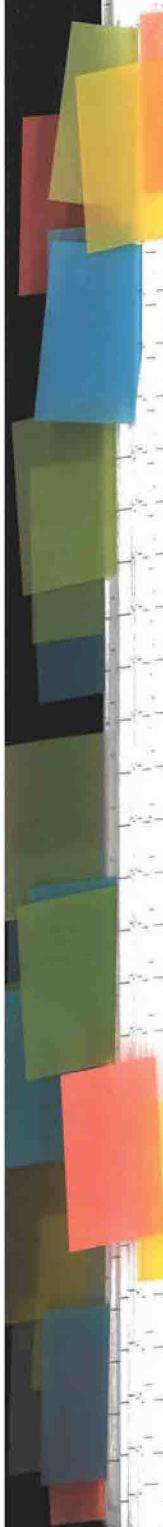
RRCR - Steve + J (Rich is off).

Sent a message (email) to Dave Pacey  
~ surveillance RE: 2010-0018409 [REDACTED]  
PERSONAL INFORMATION  
[REDACTED] to ask whether there was a  
chip passing.

0945 I met with Dave Pacey to discuss app.  
Question arises: What is the amount /  
where Surveillance submits a form 86 /  
makes an incident report for a  
suspicious buy-in?

0315 Review done of 2010-0018901 (640)  
\$109K buy-in with Dave Pacey.)

Page



# Redacted - Solicitor/Client Privilege

PERSONAL INFORMATION

Page

Date 2010-MAY-18

Baltay  
to a

ICA by  
ject.  
sit a

2010-000774

on +

21.

WONG



review

ear now.

(2)

Redacted - Wigmore Privilege

Redacted -  
Wigmore  
Privilege

(3)

# Redacted

## - Wigmore

# Privilege

(1)

2010-MAY-18

Stone LEE & myself

## Redacted - Wigmore Privilege

- confidential.

- no decision today - assess & determine

### Redacted - Wigmore Privilege

- knows some, but not by name.

- mgr decision - understood.

- agreement to not pass money/chips

Redacted - Wigmore  
Privilege

# Redacted - Wigmore Privilege

- chips/money - interest work?

Tues

Date 2010-05-18

V2: Police Investigative Technique

RKCR - Rush + J.

V3: Operational File - Current Status Unknown

V3: Operational File - Current Status Unknown

Worked on BCLC Banning  
2010-0017858 Theft fm Tip Jar

1200 Meet / Lunch with Cpl. Rico Wong

1315 At BCLC - Stone LEE  
RE: 2010-0018901

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

8

1400 Met Redacted - Wigmore Privilege the BCLC interview

room:

Redacted - Wigmore Privilege

Tues

Date 2010 - MAY - 18

# Redacted - Wigmore Privilege

Discussed information to be obtained.  
- remain confidential

# Redacted - Wigmore Privilege

- Mgr who makes the final decision  
based on our findings about  
reliability.

# Redacted - Wigmore Privilege

Redacted - Wigmore Privilege

knows some of the  
persons involved in loan sharking -  
not by name.

Page

Tues

Date 20/05/18

# Redacted - Wigmore Privilege

Tues

Date 2010-MAY-18

Ashed  
2009-

Redacted -  
Wigmore Privilege

Redacted - Wigmore  
Privilege

# Redacted - Wigmore Privilege

Also asked about [REDACTED] husband

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

Redacted - Wigmore Privilege

# Redacted - Wigmore Privilege

Some of the upper echelon bar sharks  
behind the scene heard spoken  
about [REDACTED]

Redacted -  
Wigmore Privilege

Page

Tues

Date 2010-MAH-18

# Redacted - Wigmore Privilege

Redacted -  
Wigmore Privilege

agreed to gather more info  
& pass it along to Stone Lee  
via phone message at River  
Rock.

Meeting completed

Stone Lee & I discussed the  
interview with Song Morrison.  
Discussed the possibility of

Redacted  
- Wigmore  
Privilege

Redacted - Wigmore Privilege

Page

Wed

Date 2010-MAY-19

am At home  
Goals / yesterday's interview written up.

1030 At Edgewater.

1215 At RRCR  
Goals worked on.

Thurs.

2010-MAY-20

RRCR -

Goals worked on.

Meet with CBSA - a.m. coffee  
Colin, Paul + 2 co-workers  
McDonald Clydesdale.

Goal completed.

Worked on 2010-0018901

PERSONAL INFORMATION

[REDACTED] report

1600 Pat Ennis into the office. We discussed Carl Bolton's latest email RE \$50K +  
At this time, 174 reports will not  
be submitted at \$50K + above unless  
suspicious. Pat spoke to Doug about this already.  
1-year BCCC hearing request was sent 2010 Page 17859.

Fri

Date 2010-05-21

RRCR - Rich, Steve & J.

BCLC Barrings submitted:

2010-0017961

PERSONAL INFORMATION

2010-0018082

PERSONAL INFORMATION

- Threats  
- Great at Play

1025

Watched on asian male - saddle bag -  
park near east lobby + entry.  
Bought in in dogwood room + began  
playing alone. Nothing suspicious.  
silver BMW 5series BCL: 567 XEJ.

At this same time I met with  
(BCLC Barred) on  
main floor, near BJ tables.  
He shook my hand + said he  
would cash out. I called  
Surveillance + advised he was  
cashing out at the main cage.

V3: Operational File - Current Status Unknown

Redacted - FINTRAC

Page

Fri

Date 2010-MAY-21

## Redacted - FINTRAC

Completed file work.

AOL until June 14, 2010.

Mon

2010-JUN-14

RRCR - Slave + I.

- ① 2010-0022911 PERSONAL INFORMATION LCT report.
- ② 2010-0023249 PERSONAL INFORMATION LCT report.
- ③ PERSONAL INFORMATION 2010-0023257 LCT report.

1100 Ross Mengel RBC Security investigator came approx to RRCR to speak with me RE: Rich PANNU's (AOL) case 2010-

Redacted -  
Wigmore Privilege

CD was cut for viewing however my BCCC laptop would not view the CD due to software incapabilities. (by phone)

I spoke to Gord FRIESEN prior to Ross' arrival regarding concerns that Rich PANNU has not written any reports concerning this case. (RE: RBC employee)

Redacted - Wigmore Privilege

Page

Date 2010-Jul-14

Mon

Sond FRIESSEN advised that I should determine what info was passed along and how. It would be okay to show Genge the subject's photo to confirm Genge's identity concerns. FRIESSEN also advised that since she was looking for loan sharks (ie. criminal activity) it would be appropriate to assist RBC to ensure the integrity of her position at RBC. All this with the understanding of confidentiality between RBC & BCLC. No written reports were to be passed along.

Conversation with Ross Genge (Steve BEEKSMA was also present).

- Adv the CD did not work due to programming concerns
- Adv I had concerns passing on info due to it being a civil matter/ not a criminal investigation

Genge Genge adv:

Redacted - Wigmore  
Privilege

was interviewed by him last week.

- she was at first reluctant to disclose her gambling habits, but then advised she has been gambling

Page

Date 2010-JAN-14

Mon.

since Jan 2010  
- GENGE adv she denied any involvement  
with loan sharks:

- b/c Genge remained confidential  
about the facts of our incident  
2010 Redacted - Wigmore  
Privilege he was unable to press  
her with questions regarding same.  
- he chose to request a CD for  
viewing to confirm it we Redacted - Wigmore  
Privilege involved due to her denial  
about "any involvement with loan  
sharks".

- GENGE advised [REDACTED] first  
came to his attention due to  
the number + size of casino cheques  
which were being deposited into his  
bank account.

- GENGE adv that within 2 days of  
receiving the RBC security enquiry  
for Redacted - Wigmore Privilege Rich, PANNI contacted  
him about this incident 2010- MAY-06

- GENGE met with PANNI at RRCKR  
(I was present briefly) on 2010-MAY-06  
- he did not obtain written documents,  
but instead viewed the computer  
report + images  
- GENGE said he understood the  
info was being provided for intelligence

Mon

Date 20/10-2010-14

only & he did not include any specific details obtained from BCIC in his RBC reports other than brief phone contact him for further discussion

RE: 2010 - Redacted - Wigmore Privilege

- GENGE adv Redacted - Wigmore Privilege

## Redacted - Wigmore Privilege

GENGE understood the reasoning. He advised RBC were not considering employment action against [REDACTED] but may refer her to counselling for gambling addiction if determined appropriate.

Redacted - Wigmore  
Privilege

I advised GENGE that I would advise him whether or not he could view the CD after consulting with our manager. He considered it not to be necessary.

p.m. At BCIC office to pick up my car. Discussed an with Gerd FRESSEN & the fact reports were not written.

Page

MAN.

Date 2010-JUN-14

1530 Served 5 yrs BCCC Burning notice  
on [REDACTED] **PERSONAL INFORMATION** at BCCC office  
on behalf of Steve BEEKSMAN  
2010-0016717 explained to [REDACTED] **PERSONAL INFORMATION**  
Translation provided by his friend, ( [REDACTED] **PERSONAL INFORMATION ??** )  
[REDACTED] Additional File - Current Status Unknown

1615 Report BCCC

Tues.

RRCR- Steve & I

Clay Brown to the office & requested documents to be sent via email.  
(incident files etc.).

BCCC 2010-0023421 created by me  
(RE: 2010-0015285 - [REDACTED] **PERSONAL INFORMATION** - RBC  
employee).

[REDACTED] **PERSONAL INFORMATION** SID # 74805

Meeting with Col. Jeff Levene  
**V1**

\*Cancelled \* They thought I was GPEC.

Page

Weds

Date 2010-JUN-16

## RRCR - Myself + Steve

① RRCR 2010 - 0023501 June 15  
30K LCT report.

PERSONAL INFORMATION

② RRCR 2010 - 0023364 June 14  
Theft of Wallet complaint.

PERSONAL INFORMATION

③ RRCR 2010 - 0023396 June 15  
21K LCT report.

PERSONAL INFORMATION

Doug Spencer - message left.

IT - Gilbert office 2007.

PERSONAL INFORMATION

\* completed \*

Various file reviews at Surveillance  
with Greg LEE.

Contacted Ross GENG E RE: 2010-0015285

1745 Depart

Page

Date

IRMS

Remote Desktop → TI (screen)  
or enter.

## Redacted - FINTRAC

2009-00 34087

PERSONAL INFORMATION

(VSE) 'Ineligible Wm., ✓

Redacted - FINTRAC

V3: Operational File - Current Status Unknown

Shift Mgr Dejan JANKOVIC  
Surveillance Supervisor Bojana TRAIKOVIC

BCLC IT Service Kamloops

PERSONAL INFORMATION

Page

# LCT Record / Report

- ① Open LCT record from list.
- ② Click on <sup>(Highlight)</sup> Buy-in, Disbursement etc.  
(Record of interest)  
- record comes up in green.
- ③ Right click green area + then  
\* open generated FINTRAC report  
by double clicking
- ④ You'll get a FRN (report)
- ⑤ Drag this report to the left. To  
prepare for excel printing.
- ⑥ Ctrl + print screen.
- ⑦ Start at lower Left → programs →  
Excel
- ⑧ Open Excel to past the screen  
print.

Redacted – Not  
Relevant (Personal  
Information)

RRCR PGF Master 2010-0005742  
Verified Cheque Master 2009-0030267

Date

FINTRAC Training Website  
Redacted - Relevance

User name : Redacted -  
Password : Relevance

Edgewater Security Manager  
Devon McCORMACK .

\*Remember to first close Outlook\*

\* Mapping ~~Z~~ drive : \*

Redacted -  
Relevance

# Redacted - Relevance

Sec. 33.2 FOI & lot. of Privacy Act.

BCLC Barring Requests  
(1) [REDACTED] [REDACTED] SJD:52111

IN2009-0030267 Verified Win deque  
Investigations.

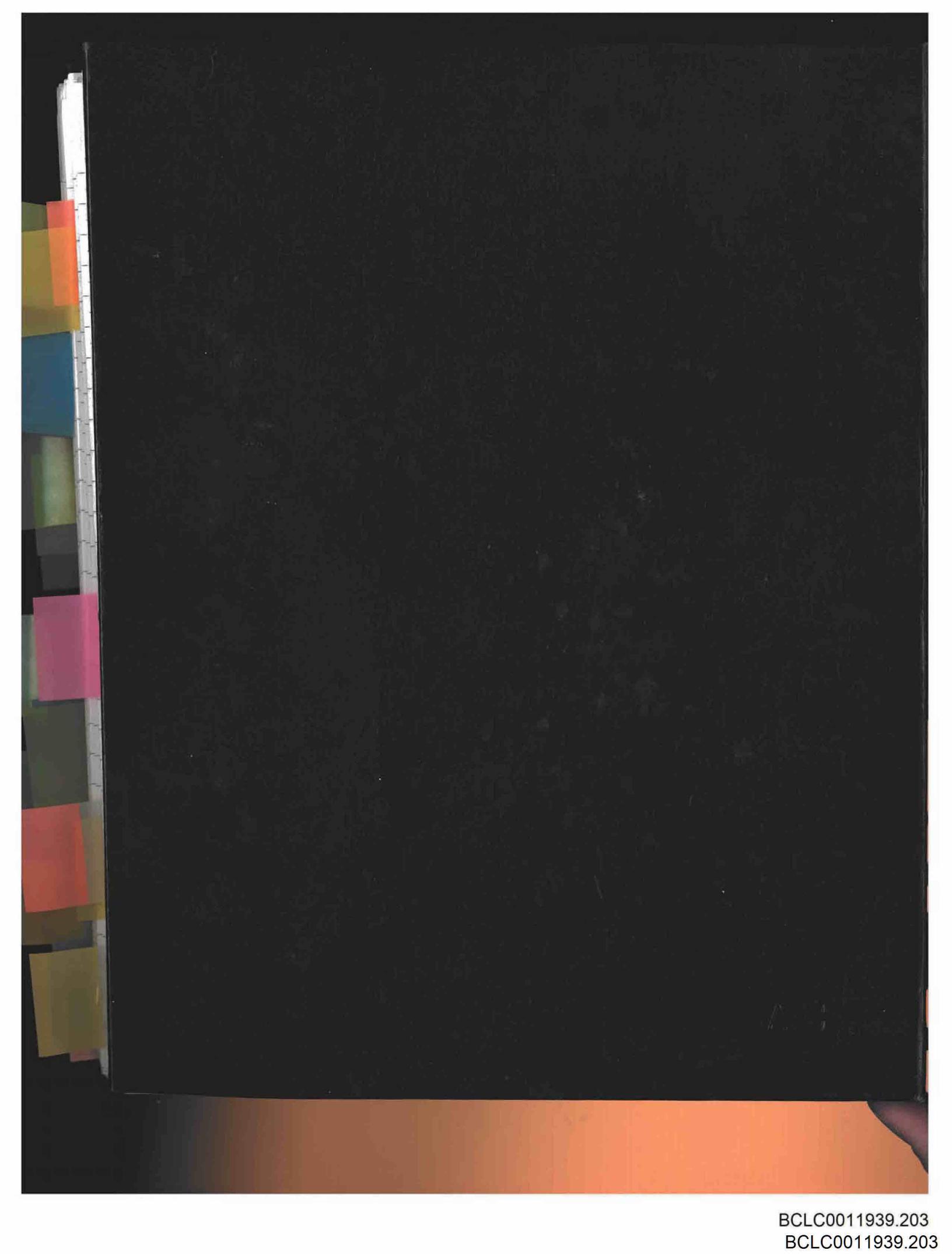
Edgewater - Connex

Redacted - Relevance

- Cancel the 1<sup>st</sup> Continuity Screen.
- Sign in as regular - get to desk top
- Click on the icon Continuity VPN client.
- enter thru this icon.

Sec 347 C.C.C.

Redacted - Relevance



BCLC0011939.203  
BCLC0011939.203